

Information for Teachers and Helpers to plan your visit to Weston-super-Mare

On arrival, please ask your coach driver to stop in the coach lane opposite the line of shelters near Atlantic toilets (please see map) for passengers to disembark. **No drop offs/pick-ups are permitted outside of the Tropicana in 2022.**

If you have booked a group package, a single member of staff will need to report to the **Seafront Office** which is located at the **Tropicana** building on the promenade. Please come to the **green double doors** and press the bell for assistance. You will be directed to your designated area on the beach and **toilet passes** issued. If you have also booked **ice lollies**, please inform the Seafront member of staff what time you would like the ice lollies brought to you.

If you have **not** booked a package, then toilets are accessible at 20p per use, per person. Passes can be purchased on the day from **Atlantic** and **Oxford toilets** which are operated by Healthmatic.

The telephone number for the Seafront Office at the Tropicana is:
01934 626 982

Any **lost property** will be handed in at the Tropicana building, so please go there with any queries.

Seafront toilets are located next to the Cove Kiosk (Atlantic toilets) and the Victorian Café (Oxford toilets) on the promenade.

Water taps and a shower are located at the rear of the Atlantic toilet block situated next to the Cove Kiosk (not drinking water).

Please bring plenty of bottled water, sun cream and hats for a sunny day, as well as rainproof clothing for those not so nice days.

There are a variety of **refreshment kiosks and cafés** on the seafront as well as donkey rides and children's activities including bouncy castles, swing boats and trampolines. Please see the '**Attractions – things to do**' information sheet for further details on group offers and book direct with the operator

Please put **rubbish** in the wheelie bins on the promenade. Do not place by the bins or leave on the beach as seagulls like to rip bags open. The beach is cleaned every day but if the children come across anything they are not sure about, please inform the Seafront Office.

Safety advice - Emergency first aid and lost children support will be provided by the Seafront Rangers. Schools should provide their own first aider(s) and first aid kit for minor injuries.

Caution - There is no Lifeguard service operating on Weston Beach. Call **999** in an emergency and ask for the Coastguard.

Danger - do not approach the water at low tide

Weston has the second biggest tidal range in the world. At low tide, **do not** attempt to walk out to the sea as it is muddy and very dangerous. Beyond the tide line the area is known for soft sand and sinking mud.

Lost child or don't feel safe? Weston Seafront has 24-hour CCTV in operation. Call **01934 634 711** to speak to an operator and our Seafront Rangers will be sent to the location to assist when necessary. Seafront Rangers regularly patrol the beach in council branded white pick-up trucks. You can also wave them over if needed.

Covid-19 - Group visits are subject to current Covid-19 government guidance. More information on the current government guidelines can be found at <https://www.gov.uk/coronavirus>

Cancellation Policy - We require a minimum of five working days' notice of cancellation to the Seafront team. Where cancellation is made less than five working days ahead of the scheduled visit, the full charge shall become due and payable.

Email: seafront.office@n-somerset.gov.uk

Tel. 01934 626 982

We hope you enjoy your visit to Weston-super-Mare seafront. If you have any queries, please contact the Seafront office.