

North Somerset Safeguarding Adults Board



MINUTES/ACTIONS

Date of Meeting	28 th March 2017
Venue	National Probation Offices, Worle
Chair	Delyth Lloyd-Evans, Deputy Chair
Minutes	Lucy Teteris, Safeguarding Boards Co-ordinator

Agency	Membership	Attendance
Alliance Homes	Andy Perry	Attended
Avon and Somerset Police	Richard Kelvey	Attended
Avon and Somerset Police	Tina Robinson	Attended
AWP	Paul Hughes	Attended
Care Home Provider Rep	David Bladon-Wing	Apologies
CQC Rep (to attend twice yearly)	Lizzie Elgar	Apologies
Domiciliary Care Provider Rep	Tracey Ackland	Attended
Healthwatch	Eileen Jacques	Attended
Housing Provider: Curo Group Ltd	Andrew Snee	Not present
Housing Provider: Hanover	Chris Boyes	Attended
LSAB Chair	Tony Oliver	Apologies
LSAB Deputy	Delyth Lloyd Evans	Attended
LSAB Manager	Jo Baker	Attended
National Probation Service	Liz Spencer	Andy Harris
North Somerset Clinical Commissioning Group	Jayne Chidgey-Clark	Apologies
North Somerset Clinical Commissioning Group	Susan Masters	Attended
North Somerset Community Partnership	Mary Lewis	Jos Grimwood
North Somerset Council, Executive Member	Cllr Dawn Payne	Attended
North Somerset Council, Director, People and Communities	Sheila Smith	Apologies
North Somerset Council, Safeguarding Adults Manager	James Wright	Attended
North Somerset Council, Adult Support and Safeguarding	David Jones	Attended
North Somerset Council, Children's Support and Safeguarding	Eifion Price	Attended
North Somerset Council, CSDAT	Jo Mercer	Attended

North Somerset Council, Strategy, Commissioning and Quality Assurance	Gerald Hunt	Apologies
Sub-Group Chair: Communications	Anne Ray Rowley	Apologies
Sub-Group Chair: DOLS	Dameon Caddy	Attended
Sub-Group Chair: Learning and Development	Carolyn Hills	Attended
Sub Group Chair: SE/Missing	James Wright	Attended
Weston Area Health	Helen Richardson	Apologies
Attending as a matter of exception		
NHS England South South West	Nick Rudling	Attended
IN ATTENDANCE		
Street Triage Manager	Steve Hopkins (for item 12)	Attended
North Somerset Council Data Analyst	Abby Murphy	Apologies

Agenda Item 1: Introductions and apologies
Presenting: Delyth Lloyd-Evans
Discussion/Challenge:

Delyth asked the Board to introduce themselves. She acknowledged the strong representation from the police, health and housing but apologies had been received from WAHT.

As it was a full agenda she had the expectation that the circulated supporting papers had been read and asked authors to only raise key issues and decisions required from the Board.

Agenda Item 2: Declarations of conflict of interest and items of AOB
Presenting: Delyth Lloyd-Evans
Discussion/Challenge:

- (i) There were no declarations of conflict of interest
- (ii) Items of AOB: Dameon Caddy, Co-Chair of the MCA/DoLS sub-group asked to brief the Board on the Law Commission’s proposed DoLS replacement scheme.

Agenda Item 3: Minutes of last meeting (14th December 2016) and matters arising
Presenting: Delyth Lloyd-Evans
Discussion/Challenge:

The minutes from December were agreed as an accurate record.

ACTIONS ARISING:

Previous items		Lead	Outcome
15.12.15 (3.2)	Item 3.2: Integrating sub-groups (QA, Comms & Training) across Avon & Somerset. This item will be updated at the Executive in November and reported to the Board in December. Update: TO advised that the last couple of regional chairs meetings had been cancelled. There is a meeting scheduled for January where he will raise the above, if the meeting is cancelled again, he will	TO	Closed

	write to the Chairs. Action Open. <i>Addendum: At the Executive TO updated the group and proposed to close this item at Board.</i>		
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All other actions were either complete or had been brought to the Board as an agenda item. DLE congratulated the Board on completing so many actions since December.

Agenda Item 4:	Standing agenda items:
Presenting:	As below
Discussion/Challenge:	

4 (i) NSSCB Executive feedback (DLE)

DLE asked the Board if there was anything from the circulated minutes which they would like to raise.

JB asked that outstanding action: Item 14.12.16 Item 3.2 Joint LADO and DASM is closed. She explained that there is a LADO within the children’s service and that in adult safeguarding allegations are sent directly to the safeguarding team. JB explained that is how this process will stand for the time being. JW confirmed that work is on-going on a policy level. **Action:** Close action.

There was nothing else raised.

4 (ii) Board headline data

James Wright presented the Board headline data in Abby Murphy’s absence. He asked the Board to note that the data is draft and not all data had yet been recorded.

Conversion rates:

Action: DLE asked that future data shows comparative data from regional leads and a dialogue is included to help understand the data.

Locations of Alleged Abuse for Enquiries about individuals

DLE asked for clarification on the diagram on the colours and what they relate to. JW confirmed:

- 9% = Acute Hospital
- 4% = Mental Health Inpatient Setting
- 22% = Nursing Care Home
- 20% = Residential Care Home
- 37% = Own Home
- 8% = Other/Unknown

Types of Alleged Abuse

It was noted that there was a need to consider less known “other types” of abuse e.g. FGM and SE. **Action:** to be incorporated in to the next set of data.

JG asked whether “self neglect” has changed over the year, under the Care Act and whether there has been an increase in reporting. JW confirmed he can obtain this information. DJ felt that as it is high profile and there is a greater awareness then there is bound to be more reporting.

DLE asked for Quarter 4 data, to look back at previous data and how it compares with the last year and for the data to demonstrate “trend data” and show how it may spike on a graph. **Action:**

Summary to be brought back to June Board. Finalised data will be available for the September Board. JG felt it would also be useful to know the numbers of people who don't engage with services. **Action.**

Pressure Sores and Neglect

DJ asked whether health colleagues had a view on whether pressure sores were increasing or whether partner agencies were getting to grips with the problem. Jos Grimwood and Sue Masters confirmed that cases had "plateaued" across health organisations. They explained that collating data was problematic, for North Somerset Community Partnership as often they "inherit" cases and nursing homes reporting their own cases. It was suggested that the data is "drilled" down another layer. Sue Masters confirmed that health data is incorporated in the data being presented.

"The most common locations of alleged neglect are Nursing Care Homes (32%)"

Action: DLE asked for more headline data to help understand the extent of reporting. This was suggested as a theme for QA group to look behind the statistics; improving outcomes; quality of life; a person feeling safe due to different action partners have taken.

DJ suggested that as care homes are subject to regular CQC liaison meetings it would be possible to pick up patterns to see whether a particular home has a lot of referrals and whether this can be related to management/staffing difficulties. Also bi-monthly meetings will look at activity and pick out high and low alerters and look at why.

Making Safeguarding Personal

DLE asked how this data compares with other regions. **Action:** Comparative regional data to be collated for the next quarter.

Provider Concerns

Action: DLE asked for this data to compare again regionally and with the previous quarter's data.

DLE asked the Board for any questions and summarised that the data for Q4 should include regional comparisons and some trend data.

JB suggested that age, gender and themes are also looked at.

4 (iii) A&S Police performance data (RK)

Richard Kelvey presented the data. He explained that the data system is new, and although very good, is complicated and errors can take place by not ticking the right box. The system is in the process of being made user friendly by using key word searches. The system "Niche" is used by 30 forces nationally. Making changes relies on all other forces being compliant. The upgrade to the Niche system will be completed by the end of March.

14.6% "fully resolved" this is a reduction from previous year. RK explained that this is not a reflection of the quality of the work of the people on the front line but associated factors that make it harder to do.

Domestic Abuse: reduction from previous year. Again, RK explained that this is more about tagging rather than an underlying reduction. Since the Care Act it has highlighted that we need to be better at ensuring our staff know what safeguarding is. Police Staff would not understand cases in the same way a social worker will and although their concerns are real, it is very complex for a front line officer. They use SCU but still send out too much data. Working hard to adjust this. Referral form for front line staff to answer questions to help make them think in a different way.

Information about repeat offenders is not included. This would be interesting data to include.

Action.

Missing: our system is now quite accurate. 19-20 a day across the whole constabulary. Moving forward, need to focus efforts where people repeatedly go missing. More effort is needed from all organisations to reduce this number. Subtle changes are taking place within the structure of the police to help resolve this and RK confirmed that Tina Robinson will be taking over from him as Safeguarding Board representative.

DLE summarised that the issue around Missing is for all partners organisations. DLE thanked Richard for presenting this helpful data for the Board and asked the Board if they had any questions.

JB asked RK re the data around Domestic Abuse and requested further information to better understand this data. **Action:** JB and RK to meet outside the meeting.

Tina Robinson explained to the Board about an app called Click Sense. This takes data from Niche and makes graphs of the data. **Action:** JB and TR and others to meet to look at joining agency data.

EP queried and it was clarified that the data is the number of crimes not the number of people committing the crime.

4 (iv) Update on service pressures (DJ)

DJ gave a brief update on service pressures. He reminded the Board that in December he reported on the difficulties being experienced in the increase of safeguarding concerns and that a temporary arrangement was put into place with cases going through the integrated care teams. He confirmed that the service was now in a stronger position with a permanent manager in situ in the SPA team and additional members of team recruited. Section 42 cases are now reverted back through the SPA who are also in a better position at capturing data. Still considerable pressure but more comfortable and getting on top of it.

TO asked DJ to write a report to present to the Board for audit trail purposes. TO and DJ also felt that organisations should similarly share with the Board when facing pressures and learn from each other. DLE asked the Board whether they were in agreement with this. **The Board agreed.** DLE suggested short succinct reports be prepared and circulated in advance of the meeting highlighting anything specific that may relate to the safeguarding agenda.

DLE asked how the report template will be distributed out to partner organisations. JW suggested it is made explicit through our procedures and through our training. **Action:** to be confirmed.

RK drew the Board's attention to a similar pilot which is going live in April/May with South Glos. A RAG approach for police officers to use on road side, focussing on the questions within David's report. A task and finish group has been convened to help develop it. How we learn from it and how it changes our behaviour will be very valuable to help make better decision on the road side.

DLE asked whether these two items can be linked. JW also suggested the quality of in-coming referrals is also linked.

Action:

- RK to feedback from pilot and meet with JW.
- Feedback to June board

Agenda Item 5:	Sub-group reports
Presenting:	Sub-group chairs
Discussion/C.hallenge:	

Circulated as pre-reads and to be reported by exception only.

5 (i) Learning and Development

Carolyn Hills presented to the Board.

Charging policy

She explained that the Charging Policy which had been to the Children's Board had caused some controversy and discussion. She asked for any comments to be fed-back to Lucy Teteris to collate in readiness for discussion and decision at Executive on 8th May.

Action: Comments to LT by 3rd May.

WRAP feedback:

88 organisations trained plus schools (between January '16 - December '16). Feedback was very positive with comments on training including "thought provoking" and "good awareness".

Jo Mercer updated the Board following the Westminster attack. She reiterated the importance of early community awareness and early knowledge of a lone person who agencies don't know much about but where communities or a practitioner may have some contact is really important. Revisions on the WRAP and Prevent courses will be taking place.

DLE asked whether there was any gaps in organisations receiving WRAP training. CH clarified there were no gaps and that everyone including pre-schools and nurseries are really engaged.

DLE commented on the high quality feedback from the training, which was excellent.

5 (ii) Joint Policy and Procedures

Jos Grimwood presented to the Board. She confirmed the meeting was held in January with good representation from all agencies. There is a heavy work-plan going forward but a lot of commitment with short life groups established and work already being completed.

Action: Invite to Helen Heskins to the June Board.

DA Strategy – needs to be sent out to LSAB for approval. *Addendum. Please note: the Domestic Abuse strategy was agreed at the Executive in February. This has been uploaded on to both the LSCB website and the NSC website.*

Organisational Abuse Protocol. This is available on the council website.

5 (iii) Quality Assurance short term sub-group

The report was circulated for information.

5 (iv) MCA/DOLS

Dameon Caddy confirmed that the decision requested of the Board was reached at the Executive.

5 (v) SE/Missing

The report was circulated for information.

5 (vi) Communications and Publicity

JW reported that the group is still struggling with attendance numbers.

Jo Baker reminded the Board about the joint newsletter which LT produces. This gives brief summaries of the Boards and its sub-groups progress. The next newsletter is due out at the end of April. JB asked the Board to send any articles to LT **Action**.

Agenda Item 6: Strategic plan and risk log
Presenting: James Wright
Discussion/Challenge:

James Wright went through his covering report which updated the actions of the strategic plan.

Action:

1.4 Engagement with hard to reach groups. This action has been allocated the Comms Group with Ann Ray-Rowley as lead. **Feedback from the Comms sub-group at the June Board.**

3.5 Increase publicity and marketing. Jo Mercer explained that Weston College have helped her team with producing films on hate crime. Jo to give James Wright her contact at Weston College.

Review required of strategic plan. **JW to action.** This will take place in September.

Agenda Item 7: SARs and Learning Reviews
Presenting: James Wright
Discussion/Challenge:

7 (i) Potential Safeguarding Adult Review

James briefly outlined to the Board about the case. The person, in their 30s with learning disabilities and who was provided with direct payment to fund a 24hr package of care died recently in hospital and a police investigation is on-going. It was agreed with Tony Oliver that the Safeguarding Adult Review panel would meet to pool information. If the case does not meet the threshold of a SAR it will be subject to a learning review. **Action:** Update to come to the June Board.

7 (ii) Learning Review (Ms X)

JW updated the Board. He confirmed:

- Chronologies from partners were collated
- 4 learning events with partners have taken place to look at chronologies

The report was due to be presented to Board but, as it is not finished it will come to the June Board. He confirmed the themes that have emerged from the learning events:

- Interagency communications and knowledge around referral and when to refer
- Think Family and MARAC
- Acknowledgement of appropriate thresholds
- Domestic Abuse cases who is victim who is perpetrator
- Greater support for people who are affected by suicide when children

Action:

- Schedule time on agenda in June to discuss the report
- Confirm how learning will be disseminated through each agency (perhaps via Learning sub-group)

Agenda Item 8: One Front Door Pilot
Presenting: Eifion Price
Discussion/Challenge:

EP referred the Board to the minutes of the Executive meeting (Action Log: 08.11.16 Item 3.3: MASH) as an appropriate update. The Implementation Group is meeting with the view to putting together arrangements for children services, working with SafeLives (a third sector company). When the children's MASH is implemented and embedded down the Adult MASH will follow. EP confirmed that the MASH will be up and running by the autumn.

Sue Masters confirmed that although the CCG is in "financial special measures" funding has been agreed for a health representative on the MASH.

RK reiterated that this is good news and that an early MASH is struggling because there is no health and in particular, mental health representative on the team.

Agenda Item 9: Think Family Presentation
Presenting: David Jones
Discussion/Challenge:

David Jones confirmed to the Board that the Think Family guidance was revised in February 2017 focusing on common themes found in Serious Case Reviews. The presentation has been brought to the Board to raise awareness and to promote Think Family across agencies and to look at opportunities to use Think Family further.

DLE asked the Board how aware are organisations?

Paul Hughes mentioned the mental health event held last November.
Jos Grimwood confirmed that Think Family is incorporated in their safeguarding training.
Tina Robinson confirmed the police had an understanding and awareness of Think Family.

Agenda Item 10: Policies
Presenting: James Wright
Discussion/Challenge:

10 (i) Policy Allegations involving people in a position of trust

James Wright explained that he is working jointly across Avon and Somerset region to develop a joint policy. There are some differences across local authority duties across the country and as a regional group, and are approaching ADASS for a steer on direction to take. This will come back to June Board for approval. **Action.**

10 (ii) Joint SCR/SARs and Learning Review update

Jo Baker explained that at the Executive it was agreed not to progress a joint protocol at this time. This would be reviewed 2018. **Action:** Finalise for June Board sign-off.

Agenda Item 11: Good Practice Example
Presenting: Steve Hopkins (Street Triage Officer - AWP)
Discussion/Challenge:

Benefits of triage in the SCU

Steve Hopkins attended Board to give a brief example of the positive work of the Control Room triage. He also explained that a Street Triage team would be in place soon.

The team is based in the Control Room and provide real time advice to police officers on the ground and to the Control Room staff to help risk assess jobs that come in concerning people with mental health issues.

The team was established in May 2016 and went live in September 2016. It consists of 3.5 people and Steve. This new way of working for both the police and health has been a positive change. There is an information agreement between health and the police to enable the team to share as much information as is appropriate. The team work on police computers, live logs and via police officers' radios.

The aim of the team is early identification and intervention. He explained that someone in crisis will dial 999 and this is where the team will step in. On a six month run on logs there was between 14 -17 suicide calls a day. The team triage and help assess those individuals. Historically the police would activate a Code 1 but now this is not always necessary and some time on the phone can de-escalate, calm and improve outcomes.

The team is also there to reduce people being sectioned under 136 and being taken to emergency departments (since last June people are no longer taken to cells which increases the demands elsewhere). This is a huge challenge but there has been a reduction in the last six months. Referrals to mental health services and appropriate social care improve the flow through this team, police and other services. In the Control Room the team can provide information on the individual, put into place a crisis plan etc. and enable faster identification of vulnerable people in the community.

The team operate seven days a week from 8.00am to 10.00pm. The pilot is due to finish in September 2018. An external six month evaluation is taking place at the moment which will shape future developments

The team collects data. 700-800 logs a month get tagged and the team is asked to contribute resulting in diverting police officers from attending and giving mental health care instead.

Feedback received:

- huge increase in demand, the police are better able to inform and risk assess
- a more appropriate outcome (a lot of the time)

A Street Triage team is already based in Bristol with one being established in North Somerset in May or June this year. The team will operate from 4.00pm to midnight with a mental health practitioner to work alongside the police. This will give faster access to crisis and recovery teams. He expects an increase in referrals to safeguarding.

Persistent callers: a team member can look at the data and together with the police liaise with mental health teams to put together a plan on how best to manage the case. This has been successful on occasions. He explained that there can be up to 45 people with mental health problems being dealt with by one person on shift.

Tina Robinson fed-back that her officers say the work of team is "amazing" and that being able to contact the triage team gives the officers a real sense of control, provides a better service and saves time for police staff . She explained when people are sectioned under 136 and taken to A&E rather than to the cells this often takes up two officers at hospital while the person is being admitted. Her officers are asking when the Street Triage team will be up and running as this will be a further improvement

DLE summarised that the next step was to prevent people getting blocked in hospital. ST confirmed that the team are working on how to reduce this.

DLE highlighted the positive impact the team has made in such a short period of time. She suggested that it would be useful for the Board to see headline data of the cases that are diverted. **Action.**

Richard Kelvey explained that strategically across Avon and Somerset Police and the senior leads in mental health there has been very constructive work done, with a real will to succeed. This also helps with the budget and capacity pressures.

RK: Commented that at times social care not being brought into loop and this needs to be part of the evaluation and further improvements

ST gave an example of a case in Somerset; a suicidal person whose partner couldn't manage and called the police. The call went to the triage team (to Stephen himself). The person was known to services. Stephen went and spoke to the crisis team and was told that there was no capacity to attend the person that night but a visit in the morning was arranged and the crisis team confirmed their availability to speak to the person on the phone overnight. Stephen went back to the police officer to say what plan was in place who was honest with the person about capacity and that some would visit the following day. This was enough to calm the person down. ST came in this morning to a note letting him know that crisis team had admitted the person to hospital this morning.

DLE thanked ST on a positive good example and asked if appropriate if the outcome of the formal evaluation could come to the Board in June. **Action.**

Agenda Item 12:	Update on joint website
Presenting:	Lucy Teteris
Discussion/Challenge:	

LT updated the Board.

The website is being populated with policies etc. Jo Baker is attending a Board Managers meeting on Friday and will suggest that all regional websites have a similar look. She will ask if it is possible to use the South Gloucestershire template. Once this has been agreed the website can be completed and chairs of sub-groups can input their comments/suggestions.

Agenda Item 13:	AOB:
Presenting:	Dameon Caddy
Discussion/Challenge:	

Revision of DoLS

Dameon Caddy briefly updated the Board letting them know that the Law Commission had published a draft revised DoLS Bill. This has come about as three years ago a judgement in the Supreme Court lowered the threshold which encompassed people in their own homes resulting in the original bill no longer being fit for purpose. The Commission was tasked to look at the system and revamp it.

Key points:

- Revision to Coroner's act
- Advanced ability to consent to a DOLS in advance
- Health will be directly responsible for identifying a DOLS
- More realistic and less onerous.

The draft bill is still at the early stages and will need to go through a lot of parliamentary scrutiny.

DC will continue to update the Board as and when necessary.

David Jones' last meeting

Eifion Price let the Chair know that this was David Jones' last Board. DLE thanked David for his service to North Somerset and to the Safeguarding Board in particular. His intellect and wise counsel brought to the Board has been very welcome.

David is leaving the council on 12th May.

Agenda Item 13: Key messages
 Presenting: Delyth Lloyd-Evans
 Discussion/Challenge:

- Service pressures and request from David for partners to alert the Board on specific pressures
- Questions about caring and what people are doing and bring back to the following Board
- Raising awareness of Think Family
- Good news on Comms – website/newsletter
- Good practice example, positive partnership working and await feedback on the Street Triage

Agenda Item 14: Next Meeting
 Tuesday 27th June 2017 @ 2.00pm, G08 Castlewood

ACTION LOG

Agenda Item	Action	Lead	Time
4 (ii) Board Headline Data	<u>Conversion rates:</u> Action: DLE asked that future data shows comparative data from regional leads and a dialogue is included to help understand the data.	JW/AM	June
	<u>Types of Alleged Abuse</u> DLE asked that for Quarter 4 data whether it was possible to look back at the data and how it compares with the previous year and to demonstrate “trend data” and how it may spike on a graph. Action: Summary to be brought back to June Board. Finalised data will be available for the September Board. JG felt it would also be useful to know the numbers of people who don't engage with services.	JW/AM	June

	<p>“The most common locations of alleged neglect are Nursing Care Homes (32%)”</p> <p>Action: DLE asked for more headline data to help understand the extent of reporting. This was suggested as a theme for QA group.</p>	AM/JW	June
	<p><u>Making Safeguarding Personal</u></p> <p>DLE asked how this data compares with other regions. Action: Comparative regional data to be collated for the next quarter.</p>	AM/JW	June
	<p><u>Provider Concerns</u></p> <p>Action: DLE asked for this data to compare again regionally and with the previous quarter’s data.</p>	AM/JW	June
	<p>DLE asked the Board for any questions and summarised that the data for Q4 should include regional comparisons and some trend data.</p> <p>JB suggested that age, gender and themes are also looked at.</p>	AM/JW	June
4 (iii) A&S Police Performance Data	<p>JB asked RK re the data around Domestic Abuse and requested further information to better understand this data. Action: JB and RK to meet outside the meeting.</p>	RK/JB	June
	<p>Tina Robinson explained to the Board about an app called Click Sense. This takes data from Niche and makes graphs of the data. Action: JB and TR and others to meet to look at joining agency data.</p>	TR	June
4 (iv) Update on Service Pressures	<p>DLE asked how the report template will be distributed out to partner organisations. JW suggested it is made explicit through our procedures and through our training. Action: to be confirmed.</p>	JW	June
	<p>RK drew the Board’s attention to a similar pilot which is going live in April/May with South Glos. A RAG for police officers to use on road side, focussing on the questions within David’s report. A task and finish group has been convened to help develop it. DLE asked whether these two items can be linked. JW also suggested the quality of in-coming referrals is also linked.</p> <p>Action:</p> <ul style="list-style-type: none"> • RK to feedback from pilot and meet with JW. • Feedback to June board 	RK/JW TR	June June
5 (i) Learning and Development sub-group	<p><u>Charging policy</u></p> <p>Comments to be fed-back to Lucy Teteris to collate in readiness for discussion and decision at Executive on 8th May.</p> <p>Action</p>	Board	May
5 (ii) Joint Policy & Procedures	<p>Action: Invite to Helen Heskins to the June Board.</p>	LT	June
5 (vi) Communications & Publicity	<p>Jo Baker reminded the Board about the joint newsletter which LT produces. This gives brief summaries of the Boards and its sub-groups progress. The next newsletter is due out at the end of April. JB asked the Board to send any articles to LT Action.</p>	Board	April

6 Strategic Plan and Risk Log	Action: 1.4 Engagement with hard to reach groups. This action has been allocated the Comms Group with Ann Ray-Rowley as lead. Feedback from the Comms sub-group at the June Board.	Comms sub-group	June
7 (i) Potential SAR	Potential Safeguarding Adult Review Action: Update following SAR Panel to come to the June Board.	JW	June
7 (ii) Learning Review	Action: <ul style="list-style-type: none"> • Schedule time on agenda in June to discuss the report • Confirm how learning will be disseminated through each agency (perhaps via Learning sub-group) 	JW	June
10 Policies	Policy Allegations involving people in a position of trust Back to June Board for approval. Action. Joint SCR/SARs and Learning Review update Action: Finalise for June Board sign-off.	JW	June
11 Good Practice Example SCU Triage team	DLE highlighted the positive impact the team has made in such a short period of time. She suggested that it would be useful for the Board to see headline data of the cases that are diverted. Action.	RK/TR	June
	DLE thanked ST on a positive good example and asked if appropriate if the outcome of the formal evaluation could come to the Board in June. Action.	PH (AWP)	June