

Reference	Date received	Date closed	Days open	Subject	Request details	Assigned to	Outcome	Notes
1682096	12/12/2017	10/07/2018	13	Average speeds on North Somerset roads	<p>If studies have been conducted along these stretches of road, please could you tell me what was the average speed, the 85th percentile and the level of compliance, also could you clarify the speed limit at the time the survey was conducted in case it has changed since.</p> <ul style="list-style-type: none"> <li>-Clapton Lane through Clapton in Gordano</li> <li>-Queen's Road, Nailsea</li> <li>-Central Way, Clevedon</li> <li>-Northern Way, Clevedon</li> <li>-Queen's Way, Weston-super-Mare</li> <li>-A370, Hildesheim Bridge, Weston-super-Mare</li> </ul>	Elsa Heath	Not upheld	
1809697	28/03/2018	02/07/2018	38	Tropicana reports	<p>Please can I have access to any report addressing financial irregularities at the Tropicana. The report was addressed at a full council meeting on February 20, where the following exchange took place between councillors</p> <p><b>"PLEASE SEE THE ORIGINAL REQUEST EMAIL FOR THE REQUESTER'S NOTES"</b></p>	Mike Riggall	Internal review - Upheld - partial	
1855096	01/05/2018	27/07/2018	19	Correspondence about Avon Fire Authority	<p>I would like to receive all Email's together with all correspondence sent and received for the period 1 st June 2017 and 24th December 2017, relating to Avon Fire and Rescue Service by Cllr Ashton (Leader North Somerset Council) and Cllr Wilton (North Somerset Council ) to and from the following Domains:</p> <ol style="list-style-type: none"> <li>1 @ parliament.gov.uk</li> <li>2 @ BANES.gov.uk</li> <li>3 @ south - glos.gov.uk</li> <li>4 @ north - somerset.gov.uk</li> </ol>	Lynsey Wilson	Not upheld	All correspondence held on behalf of Avon Fire Authority. NSC has no business interest in the correspondence, therefore it is not held by NSC for the purposes of Fol.
1867396	14/05/2018	31/07/2018	14	Traded health and safety services	<p>Please confirm in respect of the Health and Safety service for 'maintained' schools what are the specific elements of your statutory role being paid for by them via the agreement reached recently at schools forum by way of the de-delegation/top slice? Please beyond that list of services for which no further cost is levied, confirm what traded Health and Safety services are provided to the 'maintained' schools where fees are charged. Please confirm that voluntary aided schools, where the council is not the employer, have had an explanation that they are subject to this approach on a money distribution basis only?</p>	Elsa Heath	Internal review - Upheld - partial	
1873996	15/05/2018	19/07/2018	45	Independent care sector placements	<p>Placements How many total placements in independent care sector did your council pay for (financial year 2017/18), or planning to pay for (financial year 2018/19), including where individuals are also making a top-up payment, for the following categories?:</p> <p>Older People (aged 65+) Placements paid for in 2017/18; Residential Care beds = Residential Care with Dementia beds = Nursing Home beds (excluding Funded Nursing Care) = Nursing Home with Dementia beds (Excluding Funded Nursing Care) =</p> <p>Older People (aged 65+) Placements planning to be paid for in 2018/9; Residential Care beds = Residential Care with Dementia beds = Nursing Home beds (excluding Funded Nursing Care) = Nursing Home with Dementia beds (Excluding Funded Nursing Care) =</p> <p>Working Aged Adults (aged 18-64) Placements paid for in 2017/18; Residential Care beds = Nursing Home beds (excluding Funded Nursing Care) = Supported Living beds/ unit =</p> <p>Working Aged Adults (aged 18-64) Placements planning to be paid for in 2018/9; Residential Care beds = Nursing Home beds (excluding Funded Nursing Care) = Supported Living beds/ unit =</p>	Christine Coomber	All information sent	
1876096	16/05/2018	23/07/2018	6	Education management systems	<ol style="list-style-type: none"> <li>1. Who is the Director of Education at the Council?</li> <li>2. How many staff are employed to support the education management system in the Council?</li> <li>3. Names and job title of the system owner</li> <li>4. How much does the Council pay annually in support and maintenance for the education management system? Where there is more than one system, please break this down by system</li> <li>5. What is the length of the contract with the supplier(s)?</li> <li>6. Expiry Date of this contract(s)</li> </ol>	Elsa Heath	Request lapsed: requested information not provided	
1884597	23/05/2018	03/07/2018	28	Children's mental health services	<p>Please list all services that you have previously provided or commissioned within the last eight financial years (since 2010/11) and no longer do related to:</p> <ol style="list-style-type: none"> <li>a. the promotion of children and young people's mental wellbeing</li> <li>b. the prevention of CYP mental health difficulties</li> <li>c. interventions for CYP mental health</li> </ol> <p>Do you wish to make any further comments on the issue of mental health/emotional support service provision to children and young people?</p>	Christine Coomber	Information not held	
1890096	26/05/2018	04/07/2018	26	Blue badge applications and policies	<ol style="list-style-type: none"> <li>1) Does your Council have a Blue Badge Policy?</li> <li>2) If Yes can you please provide a copy of the policy?</li> <li>3) How many blue badge applications did you have in the 2017/2018 financial year?</li> <li>4) Can you please provide a copy or information of the structure of the Blue Badge Team with the number of WTE roles in it?</li> <li>5) Does your service sit in the following : a) Parking Services b) Adult Social Care c) an arms length provider d) a third party e) other</li> <li>6) How much is the budget for the Blue Badge Team?</li> <li>7) is your policy currently under review?</li> </ol>	Christine Coomber	All information sent	
1896196	30/05/2018	04/07/2018	25	Elective home education	<ol style="list-style-type: none"> <li>1) Does your Local Education Authority (LEA) operate a voluntary registration scheme for pupils undergoing elective home education (EHE)?</li> <li>2) Does your LEA operate a compulsory registration scheme for pupils undergoing EHE?</li> <li>3) What guidance does your LEA provide with regards to EHE? (please provide link to any online guidance)</li> </ol> <p>In each of the last 5 years for which you have data: 4) In how many cases of EHE have you investigated (under s.436A of the Education Act 1996 or otherwise) to find if children are receiving suitable education? 5) How many school attendance orders have been issued with regard to children found to be receiving unsuitable EHE (or who have been claimed to be receiving EHE)? 6) How many school attendance orders have been issued with regard to children found to be attending illegal (unregistered schools)?</p>	Christine Coomber	All information sent	
1896396	30/05/2018	04/07/2018	25	HMO licenses	<p>In each of the individual calendar years: 2013, 2014, 2015, 2016, 2017 and 2018</p> <ol style="list-style-type: none"> <li>1) As of the 30th May in each calendar year requested, how many Homes of Multiple Occupancy (HMO) licences were active within in your local authority area?</li> <li>2) As of the 30th May in each calendar year requested how many housing units did the total number of active licences issued cover?</li> <li>3) In each of the calendar years (January to December) requested, how many HMO licences were revoked by your local authority?</li> <li>4) In each of the calendar years (January to December) requested, how many Section 139 overcrowding notices did your authority issue in relation to active HMO licences?</li> </ol> <p>In relation to all of the questions above I seek information relating the number of active HMO licences as defined by the Housing Act 2004 for both mandatory and discretionary licensing schemes in operation within your local authority area. In relation to question two I seek a number, which may well be an approximation, for the total number of housing units covered by the number of active licence in each year.</p>	Christine Coomber	All information sent	
1901296	03/06/2018	03/07/2018	21	Auctions of minibuses, coaches or wheelchair accessible vehicles	<p>Please can you provide me with the following information under the freedom of information act where the council sell or auction its minibus, coach and wheels chair access vehicle</p>	Victoria Watkins	All information sent	

1903996	04/06/2018	04/07/2018	22 Young Parents housing schemes	<p>I would like to know if you operate a 'Young Parents Scheme' in your local authority area. This is a housing scheme for 16-25 year olds where they live in supported accommodation and are able to access help to learn how to cook and live independently. These schemes are usually available for young mums and sometimes dads for up to one year.</p> <p>1)How many of these schemes you run or have commissioned to be run by private companies in total for each of the following years; 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018. 2)I would like to know how many flats are in each of these schemes. 3)I would like to know the names of the schemes. 4)If you don't run a Young Parents Scheme can you please direct me to any online information you have detailing the support available to young parents.</p>	Christine Coomber	Some information sent but not all held
1904296	05/06/2018	19/07/2018	31 Older persons' residential care	<p>Under the Freedom of Information Act 2000, I would like to request the following information regarding placements and spending for older person's social services. Please provide answers on the attached accompanying Excel spreadsheet.</p> <p>1. Who within the Local Authority, has the commissioning responsibility for adults aged 65+? Please provide their: a. Name b. Job title c. Telephone number d. Email address</p> <p>2. Please provide the gross total expenditure on older person's (age 65+) services, as follows, for financial years 2014/15 to 2018/19. Please provide budgeted spend where actual figures are not available: a. Gross total expenditure on older person's (65+) services b. Gross total expenditure on residential home placements (65+) c. Gross total expenditure on nursing home placements (65+) d. Gross total expenditure on domiciliary care/home care (65+)</p> <p>3. Please provide figures for the total number of older people (age 65+) that the council has placed and funded in: a. Residential care b. Residential EMI care c. Nursing care d. Nursing EMI care e. Domiciliary care/home care Please supply this information by financial year for 2014/15 to 2018/19. Please provide projected figures where actual figures are not available.</p> <p>4. Please provide figures for the numbers of older people (age 65+) that are privately funded in: Note: By privately funded we mean the service user or service user's family are self-funding the care with no local authority contribution. a. Residential care b. Residential EMI care c. Nursing care d. Nursing EMI care Please supply this information by financial year for 2014/15 to 2018/19. Please provide projected figures where actual figures are not available.</p>	Christine Coomber	All information sent
1906596	06/06/2018	02/07/2018	18 Passenger/client transport service	<p>Please can you provide the following information around your passenger/client transport service that manage the school and social care transport services for the council.</p> <p>1.The number of contracted transport suppliers used for all contracted school and social care transport services. 2.The total budget in the last financial year the council had on all transport services with these suppliers. 3.How many bus and taxi contracted routes do you have in service, both school and social care. 4.Did you come in under or over the total transport budget last year? What was the over / under spend? 5.The name, address and contact details for all the contracted transport suppliers, preferably in an excel document if possible. 6.What the proportion of the whole service is delivered by the in-house fleet. 7.The contact details for the head of transport services in the council. 8.How many staff are in the passenger/client transport team (not fleet). 9.What management database system is used in the transport team 10.When does the management database licensing agreement expire? 11.What other software products are used by your transport team? 12.Are you currently involved in any transformation projects within the passenger/client transport team? If so, can you describe it in one line.</p>	Victoria Watkins	All information sent
1906796	05/06/2018	06/07/2018	23 Young people in unregulated short term care	<p>How many young people are currently placed with an unregulated short term care provider? How many unregulated short term care providers do you regularly use? What is the cost per week of a young person in a unregulated short term care provision with a provider not on a framework requiring one support worker? What is the cost per week of a young person in short term care provision with a provider not on a framework requiring two support workers? Are any companies hired for young people in care not attending education? What is the cost per week that these companies charge for providing education? What is the amount of hours of education they provide?</p>	Christine Coomber	All information sent
1909296	06/06/2018	04/07/2018	20 Documents for blue badge policies	<p>As a separate request, please provide all correspondence, guidance, meeting notes and minutes in North Somerset Council in which it has considered its policy in relation to the Blue Badge Scheme, including any consideration of the 2018 Blue Badge scheme: consultation on eligibility <a href="https://www.gov.uk/government/consultations/blue-badge-disabled-parking-scheme-eligibility-review/blue-badge-scheme-consultation-on-eligibility">https://www.gov.uk/government/consultations/blue-badge-disabled-parking-scheme-eligibility-review/blue-badge-scheme-consultation-on-eligibility</a></p>	Christine Coomber	All information sent
1909896	06/06/2018	02/07/2018	18 Self-build homes	<p>1. Do you, as a local authority, currently have a self or custom-build register as required under the Self-Build and Custom Housebuilding Act 2015? 2. Please could you detail the eligibility criteria required to sign up? 3. Is there a fee to join the self-build register, if so, how much is the fee? 4. Are you advertising the register publicly? If yes, please detail how? 5. How many people are currently signed up to the register? 6. Please could you detail the measures you are going to, to respond to demand on the register? (for example-provision of plots, working with developers/housing associations, relevant local plan policies etc) 7. How many plots have been provided since the introduction of the register? 8. How many applications for self-build have been granted since the register? 9. How many applications for self-build have been refused since the register? 10. How many applications for self-build are currently in process? 11. How many self-build homes have been completed since the register? (if known)</p>	Victoria Watkins	All information sent
1910599	07/06/2018	02/07/2018	17 Illegal puppies	<p>1.In the last five calendar years, how many reports (either in writing, by telephone or online) have you received, either from the general public or anyone else, in relation to the suspected illegal importation of puppies? Please provide the figures for each calendar year and confirm how many of them were from the general public. 2. Please confirm how many of these reports have been investigated further. Please provide the figures for each calendar year. 3. Please confirm how many a) animal rehoming organisations and b) animal sanctuaries are located in your local authority area.</p>	Victoria Watkins	All information sent

1911296	06/06/2018	04/07/2018	20 Children missing education	<p>1) If a pupil stops attending a school in your Local Authority (LA) area and the school's 'reasonable enquiries' fail to locate the pupil. Do you require schools to make a referral to your LA so that you can complete your 'reasonable enquiries' before the school can remove the pupil from roll?</p> <p>2) If your LA 'reasonable enquiries' fail to locate a pupil and you have carried out all your checks before 20 days of absence has elapsed do you advise the school:</p> <p>a) they must wait until 20 days absence has elapsed before removing the pupil from roll</p> <p>b) they can remove the pupil from roll once your LA 'reasonable enquiries' have been completed.</p> <p>c) they can remove the pupil from roll with effect from the last day (or the day after) they attended the (referring) school.</p> <p>d) None of the above (in which case please explain what you do)</p> <p>3) If your LA 'reasonable enquiries' fail to locate a pupil, you have carried out all your LA checks, and the pupil has accrued 20 or more days of absence, do you advise the school they can remove the pupil from roll with effect from:</p> <p>a) the date your LA 'reasonable enquiries' were completed.</p> <p>b) the 20th day of the pupil's absence.</p> <p>c) the last day (or the day after) they attended the (referring) school.</p> <p>d) None of the above (in which case please explain what you do)</p> <p>4) When your LA 'reasonable enquiries' locate a pupil in another educational setting, do you advise the school they can remove the pupil from roll with effect from:</p> <p>a) the date the pupil started at the new educational setting.</p> <p>b) the date the pupil last attended the (referring) school.</p> <p>c) the date you confirmed the pupil is attending another educational setting.</p> <p>d) None of the above (in which case please explain what you do)</p> <p>5) If your LA 'reasonable enquiries' confirm the pupil no longer ordinarily resides at a 'reasonable distance' from the referring school, (e.g. the pupil has permanently moved to another county or abroad) do you advise the school they can remove the pupil from roll with effect from:</p> <p>a) the date you receive this information.</p> <p>b) the date the pupil last attended the (referring) school.</p> <p>c) the date the pupil starts at a new educational setting.</p> <p>d) None of the above (in which case please explain what you do)</p> <p>6) If a pupil has been absent due to leave of absence of 20 days or more (either partly authorised or all unauthorised), do you advise the school they are able to remove pupils from roll under the 'reasonable distance' rule?</p> <p>a) Yes</p> <p>b) No</p> <p>c) Sometimes (please explain further)</p> <p>d) None of the above (in which case please explain what you do)</p>	Christine Coomber	All information sent
1913396	07/06/2018	04/07/2018	19 Fines from Public Space Protection Orders	How much has the council accrued in fines from Public Space Protection Orders since they came into affect? Please can this be broken down into the types of offences, giving the number issues and the total money received? If possible, can I also have this data (including types of offence, number and money accrued) broken down into the wards where it took place?	Victoria Watkins	All information sent
1914596	08/06/2018	03/07/2018	17 Public health funerals	<p>1. How many public funerals were referred to North Somerset Council in the following years:</p> <p>2010/11</p> <p>2011/12</p> <p>2012/13</p> <p>2013/14</p> <p>2014/15</p> <p>2015/16</p> <p>2016/17</p> <p>2017/18</p> <p>2. What was the financial cost to the Council for following years:</p> <p>2010/11</p> <p>2011/12</p> <p>2012/13</p> <p>2013/14</p> <p>2014/15</p> <p>2015/16</p> <p>2016/17</p> <p>2017/18</p> <p>3. Please list what the costs were spent on.</p> <p>4. How much money has been set aside to pay for public funerals in the next financial year.</p> <p>5. What is the breakdown of gender for public health funerals referred to North Somerset Council?</p> <p>6. What is the typical cost for a Public Health Funeral?</p> <p>7. What does North Somerset Council provide at a Public Health Funeral?</p> <p>8. What relationship do you have with your local NHS Trust regarding funerals of this nature?</p> <p>9. For each public health funeral where there have been no known next of kin, does the council contact any organisation to trace the next of kin? If yes, please state the name of the firm/company and why?</p> <p>10. Does the council or contracted funeral director publicise notices of public health funerals so family or friends can attend the funeral before the funeral takes place?</p> <p>11. If the council is unable to locate family or relatives, what additional steps are taken?</p> <p>12. If yes, where is this published (name of newspaper)?</p> <p>13. What steps does the council take to contact family members or relatives when a person dies and there is no arrangement of a funeral?</p> <p>14. Does a council officer visit the property of the deceased?</p> <p>15. What is the job title, department and address of the officer responsible for arranging public health funerals on behalf of North Somerset Council?</p>	Victoria Watkins	All information sent
1914996	08/06/2018	06/07/2018	20 Local Welfare Assistance Scheme	<p>What budget was set aside for your Council's Local Welfare Assistance Scheme in each of the following financial years? 2015/16, 2016/17 and 2017/18</p> <p>What was the total amount spent by your council on the Local Welfare Assistance Scheme in each of the following financial years? 2015/16, 2016/17 and 2017/18</p> <p>What was the total cash value of all non-repayable support provided via the Local Welfare Assistance Scheme between 1st April 2017 and 31st March 2018?</p> <p>Does your council's local welfare assistance scheme provide support in the form of cash loans or grants?</p> <p>Does your council's local welfare assistance scheme provide support in the form of vouchers and referrals to sources of non-financial support?</p> <p>How many applications for support were made to your council's Local Welfare Assistance Scheme in each of the following financial years? 2015/16, 2016/17 and 2017/18</p> <p>How many applications to your council's Local Welfare Assistance Scheme resulted in support being provided in each of the following financial years? 2015/16, 2016/17 and 2017/18</p> <p>How many individual recipients of support via the Local Welfare Assistance Scheme were there in each of the following financial years? 2015/16, 2016/17 and 2017/18</p>	Lynsey Wilson	All information sent
1915196	09/06/2018	19/07/2018	15 Bus fares and services	<p>A copy of the current faretables for all of your bus routes C1 and C2 (showing all Single and Return fares and all other tickets you sell and accept).</p> <p>2. A fleet list showing all current bus vehicles that you presently own or operate (showing reg numbers and make and model).</p> <p>3. A fleet list showing all past bus vehicles that you have previously owned or operated but no longer have (showing reg numbers and make and model).</p> <p>4. How many bus drivers do you currently employ</p>	Mike Riggall	Upheld - full
1915297	10/06/2018	03/07/2018	16 Parking fines in Long Avenue, Clevedon	Number of cars issued with a parking fine in Long Avenue Clevedon on a month by month basis since March 2017	Victoria Watkins	All information sent
1915396	10/06/2018	03/07/2018	16 Maintenance of Golden Valley Playing Fields	I would like to understand why the grass on the Golden Valley Playing Fields, i.e. the green space adjoining the southern boundary of Golden Valley Primary School at post code BS48 1BB, has been left to grow long? Does this indicate that North Somerset Council deems it too costly to maintain or are there unpublished plans to change the use of the land?	Victoria Watkins	Information not held
1916596	10/06/2018	11/07/2018	22 Correspondence and documents regarding Pill Park, Portishead	RAMP TO LOWER OPERATING AREA PROPOSAL <a href="https://1drv.ms/w/s!AoekX6s_2TXnmgvduZ_SVSGw34">https://1drv.ms/w/s!AoekX6s_2TXnmgvduZ_SVSGw34</a>	Victoria Watkins	Information not held
				Under FOI terms, please provide visibility of the documents, correspondence, minutes or notes that contain the consideration, assessment, evaluation or critique of the above document by NSC officials, agents, contractors, elected representatives or any others.:		Land not maintained by NSC

1916896	11/06/2018	04/07/2018	17 Children's and Adult social care provision	<p>First, please provide a basic definition for permanent social workers and a definition for agency workers (i.e. staff who are used temporarily to cover shortfalls in permanent staffing levels).</p> <p>Then for each of the three years separately, please detail:</p> <p>Wage:</p> <p>a)the average annual salary for permanent social workers in the team, and the annual salary for the most junior level of permanent social worker you employ.</p> <p>b) The hourly equivalent of these annual salaries, based only on working hours and not on allotted annual leave, bank holidays, development days etc. (i.e. annual salary divided by contracted work hours)</p> <p>c)the average hourly wage for agency staff.</p> <p>d)the agency fee, and how this works, i.e. is it a one off up-front cost or an hourly commission for each agency staff member? If it is the latter, please highlight whether this is included within the hourly agency staff wage or is an additional cost on top.</p> <p>Hours:</p> <p>a)the total number of annual contracted hours for permanent social workers. Please divide this into working hours, and non-working hours (i.e. annual leave entitlement, bank holidays, development days etc.).</p> <p>b) the actual number of permanent staff hours worked in total across the whole team.</p> <p>c) the actual number of agency staff hours worked in total.</p> <p>d)The percentage of total agency hours that covered permanent staff vacancies, rather than maternity or sick leave.</p> <p>e)the average timeframe that individual agency staff members worked within the service (i.e. how long do they normally stay?).</p> <p>Benefits:</p> <p>a)Any additional benefits offered/given to permanent staff members including pension contributions (and the total cost of these), and any additional benefits offered/given to agency staff members, including pension contributions (and the total cost of these).</p> <p>b)Any costs that permanent staff members can claim back, but which agency staff members have to absorb themselves - for example travel/petrol costs. In such cases, please detail the total cost of these permanent staff claims.</p> <p>c)Any incentives you offer as part of the recruitment of social workers, either to social workers themselves or recruitment consultants, for example relocation packages (and the cost of these).</p> <p>Total Cost:</p> <p>a)The total cost of permanent staff members and the total cost of agency staff members.</p> <p>Then, looking at the current situation:</p> <p>How many permanent full time equivalent staff members are currently employed?</p> <p>How many full time equivalent agency staff are currently employed covering permanent positions (not maternity or sick leave)?</p> <p>What are the names of the agencies used by the council to provide temporary social workers?</p> <p>What was the number of applications you had for the last five permanent social worker roles that were advertised (and over what time-period this was)?</p>	Christine Coomber	All information sent
1917397	12/06/2018	03/07/2018	15 Home to school transport via taxis	<p>What was the total cost to your council in the 2016/17 academic year of transporting children registered as living in your council's area by taxi to schools outside your council area and the numbers of children being transported? Of these, without revealing any names or personal data, can you tell me the furthest five distances travelled by taxi by these pupils and the transport costs to the council in 2016/17 of each? Can you break the overall figures (both numbers of children and cost) down into two groups - children with special needs and deaf children - providing also the distances travelled by the five children in each group that travelled the furthest by taxi and the cost to the council of each?</p>	Victoria Watkins	All information sent
1917496	12/06/2018	10/07/2018	20 Case management systems in Legal Teams	To whom it may concern, I would like to know if you could please tell us what software system your legal teams use for Case Management, Matter Management, Time Recording and Court Bundling (where applicable). In addition, if any of these systems are under contract and when the contract renewal/end date is. Best regards	Lynsey Wilson	All information sent
1918096	12/06/2018	10/07/2018	20 Goblin Coombe Lodge	I am absolutely devastated to hear that the site at Goblin Coombe Lodge is to be 'mothballed' and the staff who work there are being made redundant. I would like to know please why North Somerset council has taken this decision and also why it has not dedicated a new location? This effects some of the most vulnerable people in our society and I should like to know if there is anything that can be done.	Victoria Watkins	All information sent
1918396	12/06/2018	04/07/2018	16 Complaints about neighbouring fences or hedges	<p>For the purpose of this request 'the council' refers to North Somerset Council.</p> <p>Please could you provide a full list of complaints made to the council between January 2012 - May 2018, which relate to a neighbours fence or hedge. Please include:</p> <ul style="list-style-type: none"> <li>-A total number of complaints per year</li> <li>-A total number of complaints relating to hedges per year</li> <li>-A total number of complaints relating to fences per year</li> </ul>	Victoria Watkins	Exceeds appropriate limit - refused
1919096	13/06/2018	11/07/2018	20 Public rights of way	<p>1.How many miles of public rights of way are there in your local authority area?</p> <p>2.What is your budget, excluding staff costs, for carrying out your statutory duties in relation to public rights of way maintenance (surfacing, bridges, structures, signposting and waymarking, keeping paths free from obstruction etc.)? Please provide separate figures for each of the following financial years:</p> <p>Actual</p> <ul style="list-style-type: none"> <li>-2014/15</li> <li>-2015/16</li> <li>-2016/17</li> <li>-2017/18</li> </ul> <p>Budget</p> <ul style="list-style-type: none"> <li>-2018/19</li> </ul> <p>3.What is your expenditure on staff costs for carrying out statutory duties in relation to public rights of way maintenance (surfacing, bridges, structures, signposting and waymarking, keeping paths free from obstruction etc.)? Please provide separate figures for each of the following financial years:</p> <p>Actual</p> <ul style="list-style-type: none"> <li>-2014/15</li> <li>-2015/16</li> <li>-2016/17</li> <li>-2017/18</li> </ul> <p>Budget</p> <ul style="list-style-type: none"> <li>-2018/19</li> </ul> <p>4.How many staff, expressed as full time equivalents, does your authority currently employ to carry out its statutory duties in relation to public rights of way maintenance (surfacing, bridges, structures, signposting and waymarking, keeping paths free from obstruction etc.)? How has this number changed since 2014/15?</p> <p>5.Do you make use of volunteers for maintaining public rights of way? If yes...</p> <ul style="list-style-type: none"> <li>-Broadly, what activities do these volunteers undertake?</li> <li>-Are these activities organised directly by the local authority?</li> <li>-Are these activities organised by other organisations? If so, which?</li> <li>-Are you able to quantify the number of volunteer hours contributed per month? If so, please specify.</li> <li>-Has your ability / capacity to utilise volunteers decreased since 2014/15, if so how?</li> </ul> <p>6.Are the following publicly available on your website:</p>	Victoria Watkins	All information sent
1919796	11/06/2018	03/07/2018	16 Pest control	Please see the attached letter from the requester for the required information.	Victoria Watkins	All information sent
1919996	13/06/2018	04/07/2018	15 National Child Measurement Programme	<p>I am writing to you under the Freedom of Information Act 2000 to request the following information from North Somerset about the National Child Measurement Programme (NCMP):</p> <ul style="list-style-type: none"> <li>-Pre-measurement letter, leaflet, or any other medium used to provide information about the NCMP school heights and weights checks to parents or carers and their Reception Year and Year 6 Children;</li> <li>-Parent's feedback, or parent's results letter used to inform parents or carers and their Reception Year and Year 6 Children about the NCMP measurement results;</li> <li>-Proactive feedback used to follow-up with parents or carers and their Reception Year and Year 6 Children;</li> <li>-Additional documents that you attach alongside the NCMP pre-measurement, parent's feedback and proactive feedback</li> <li>-Healthy weight care-pathways spreadsheet or service summaries for all children in the Reception Year and Year 6.</li> </ul>	Christine Coomber	All information sent

1920796	10/06/2018	04/07/2018	17 Numbers of complaints made to the council	<p>In relation to North Somerset's Council Complaint procedures for the year January to December 2017. Please supply figures for the following:</p> <ol style="list-style-type: none"> <li>How many Stage 1 complaints did NSC receive.?</li> <li>How many were resolved within the 10-day response period?</li> <li>How many Stage 1 complaints had a deadline agreed for resolution beyond the 10 days?</li> <li>How many were resolved at Stage 1 in that agreed deadline period?</li> <li>How many were resolved at stage 1 outside of the agreed deadline?</li> <li>How many were unresolved at Stage 1 and went on to Stage 2.</li> <li>How many were resolved at Stage 2 within the 17-day response period?</li> <li>How many Stage 2 complaints had a deadline agreed for resolution beyond the 17 days?</li> <li>How many were resolved in that deadline agreed at Stage 2?</li> <li>How many were resolved outside of that deadline agreed at Stage 2?</li> <li>How many complaints were NSC notified of as to having been received by the Ombudsman after having gone through both Stage 1 and Stage 2.</li> <li>How many complaints did NSC have upheld in favour of complainant by the Ombudsman</li> <li>How many complaints were upheld in favour of NSC by the Ombudsman</li> <li>How many complaints were NSC notified by the Ombudsman that they would not be able to investigate?</li> </ol>	Mike Riggall	Some information sent but not all held	Stage 1 complaints are not recorded consistently across the council and we are unable to answer the question about how many such complaints are received.
1922396	14/06/2018	11/07/2018	19 Self-service in libraries	<ol style="list-style-type: none"> <li>How many of your libraries operate a "self-service" opening system where people are not allowed to access the library building unless they have registered in advance?</li> <li>How many of your libraries have a minimum age limit (eg only those over 16 or 18) for access to the library during these self-service hours?</li> <li>If so, what is the age limit?</li> <li>How many people who live within your council area are under the age limit discussed above?</li> </ol>	Victoria Watkins	All information sent	
1922796	15/06/2018	12/07/2018	18 Public health funerals	<p>I would like to know details of anyone who has died with no known next of kin from 1/4/2018 to the day of your reply. If there are any new cases where the person died prior to 1/4/2018, but that were only dealt with after this date, please also include details.</p> <p>This should include details of deaths of any former clients whose affairs were managed by the Councils Safeguarding or Deputy-ship Teams, where applicable.</p> <p>Please also supply a list of any Public Health Act Funerals carried out from the above date (also known as Welfare or Environmental Health Act funerals) if this does not form part of your reply to the above. This should include funerals carried out by the council or on behalf of any third party.</p> <p>Please include as much of the following information as you are able to:</p> <ol style="list-style-type: none"> <li>the deceased's full names</li> <li>the date they died</li> <li>the approximate value of their estate</li> <li>their date and place of birth or age at death</li> <li>whether or not they were married, divorced, single, or widowed</li> <li>the maiden surnames of married females or widows</li> <li>their address at death</li> <li>the date when a referral was made of this estate to any other 3rd party or body to research or administer and the name of the 3rd party concerned.</li> <li>If a referral to a 3rd party or body has not yet been made could you advise of the case details as above too.</li> <li>If a case referral to a 3rd party or body is still undecided or awaiting referral, please also advise of details of the case as above.</li> </ol>	Victoria Watkins	Vexatious request	
1922996	15/06/2018	04/07/2018	13 Compensation paid to school pupils	<ol style="list-style-type: none"> <li>In the last financial year (2017/18) how much money did you pay to students, who attended school under your authority's responsibility, as compensation for personal injuries?</li> <li>How many individual claims did this represent?</li> <li>For all payments in excess of £2,000 please state the amount of compensation and a brief description of the nature of the claim, e.g. Fall from climbing frame (£2,100), Fingers trapped in door (£3,150).</li> <li>In relation to all claims for compensation for personal injury referred to in Q.1 how many of these claims were for injuries sustained as a result of an attack or assault from another student?</li> <li>What was the total compensation paid to students who were attacked or assaulted by fellow students?</li> </ol> <p>Note: These 5 questions relate to compensation claims paid in 2017/18 irrespective of when the actual injury incident took place or when the claim was lodged. No details of costs and payments to solicitors are requested.</p>	Christine Coomber	All information sent	
1923396	15/06/2018	04/07/2018	13 Deferred Payment Agreements for care homes	<ol style="list-style-type: none"> <li>In each of the last two financial years (16/17) and (17/18) how many Deferred Payment Agreements have you agreed with people where their properties are taken as security for people who need assistance with their care home fees.</li> <li>For each year please state the value of the most expensive property that you have taken as security against care home fees.</li> <li>As at 31.3.18 what is the total value of care fees owed to the council that will eventually be covered by the security of properties that you have taken into consideration as part of the Deferred Payment Agreements.</li> <li>Under the Deferred Payment Agreements in place what is the total value of interest on debts that has been charged to the accounts of people who have Deferred Payment Agreements with your authority</li> </ol>	Christine Coomber	All information sent	
1923596	18/06/2018	04/07/2018	12 Contraceptive services	<p>Request 1:</p> <ul style="list-style-type: none"> <li>Please state the budget allocated (as opposed to outturn) by your local authority for the (a) financial year 2017/18 and (b) financial year 2018/19 for all sexual and reproductive health services (please give combined budget if within a block contract). This includes services commissioned via GPs and pharmacists.</li> </ul> <p>Request 2:</p> <ul style="list-style-type: none"> <li>Please state the budget allocated by your local authority for (a) financial year 2017/18, and (b) financial year 2018/19 for (i) contraception, (ii) GUM services and (iii) HIV prevention.</li> <li>Please do state if your sexual and reproductive health services are integrated and you are unable to separate spend.</li> </ul> <p>Request 3:</p> <ul style="list-style-type: none"> <li>Please provide the number of sites commissioned by your local authority, or a provider sub-contracted by your local authority, to deliver contraceptive services in (a) the financial year 2015/16, (b) the financial year 2016/17, (c) the financial year 2017/18 and (d) plans for the financial year 2018/19.</li> </ul> <p>Request 4:</p> <ul style="list-style-type: none"> <li>Please confirm or deny if there has been a reduction in the number of sites commissioned by your local authority, or a provider sub-contracted by your local authority, to deliver contraceptive services in (a) the financial year 2017/18 and (b) if there are any plans to reduce sites in the financial year 2018/19.</li> <li>If confirm, please (i) confirm or deny whether an impact assessment was undertaken and (ii) if so, share the impact assessment.</li> </ul> <p>Request 5:</p> <ul style="list-style-type: none"> <li>Please confirm or deny if your local authority contracted a lead provider for the fitting and removal of intra-uterine devices (IUD) and systems (IUS) in your area for the financial years (a) 2017/18 and (b) 2018/19.</li> <li>If confirm, please provide for each of these financial years (i) the name of the lead provider, (ii) the number of sub-contracts they hold for the fitting and removal of IUD and IUS with community services (not general practice) and (iii) the number of sub-contracts they hold for the fitting and removal of IUD and IUS with GP practices.</li> <li>If deny, please provide for each of these financial years (i) the number of contracts you hold for the fitting and removal of IUD and IUS with community services (not general practice) and (ii) the number of contracts you hold for the fitting and removal of IUD and IUS with GP practices.</li> </ul> <p>Request 6:</p> <ul style="list-style-type: none"> <li>Please confirm or deny if your local authority contracted a lead provider for the fitting and removal of contraceptive implants in your area for the financial years (a) 2017/18 and (b) 2018/19.</li> <li>If confirm, please provide for each of these financial years (i) the name of the lead provider, (ii) the number of sub-contracts they hold for the fitting and removal of implants with community services (not general practice) and (iii) the number of sub-contracts they hold for the fitting and removal of implants with GP practices.</li> <li>If deny, please provide for each of these financial years (i) the number of contracts you hold for the fitting and removal of implants with community services (not general practice) and (ii) the number of contracts you hold for the fitting and removal of implants with GP practices.</li> </ul>	Christine Coomber	All information sent	

1923797	18/06/2018	19/07/2018	22 Children at risk of criminal exploitation	<p>National Referral Mechanism (NRM)</p> <ol style="list-style-type: none"> <li>Does your Local Authority record information on the number of children under 18 who have been referred to the National Referral Mechanism for criminal exploitation? Is this information retrievable from the 1 April 2017 to 31 March 2018?</li> </ol> <p>Children's Social Care</p> <ol style="list-style-type: none"> <li>Does your Local Authority record information on the number of children and young people who are classified as 'at risk of criminal exploitation'? Is this information retrievable from the 1 April 2017 to 31 March 2018?</li> <li>Does your Local Authority record information on the number of looked after children who are classified as 'at risk of criminal exploitation'? Is this information retrievable from the 1 April 2017 to 31 March 2018?</li> </ol> <p>Missing from home and care</p> <ol style="list-style-type: none"> <li>For children and young people who go missing from home, does your Local Authority record if they are at risk of 'criminal exploitation'?</li> <li>Is information on the number of children missing from home who are at risk of criminal exploitation retrievable from the 1 April 2017 to 31 March 2018?</li> <li>Does your Local Authority record data on the number of children missing from home who have been found outside the boundaries of your local authority?</li> <li>Is information on the number of children missing from home who have been found outside the boundaries of your local authority retrievable from 1 April 2017 to 31 March 2018?</li> <li>For children and young people who go missing from care, does your Local Authority record if they are at risk of 'criminal exploitation'?</li> <li>Is information on the number of children missing from care who are at risk of criminal exploitation retrievable from the 1 April 2017 to 31 March 2018?</li> <li>Does your Local Authority record data on the number of children missing from care who have been found outside the boundaries of your local authority?</li> <li>Is this information retrievable from 1 April 2017 to 31 March 2018?</li> </ol> <p>Policies for criminal exploitation</p> <ol style="list-style-type: none"> <li>Does your Local Authority have a policy or protocol in place for identifying, assessing and responding to children and young people affected or at risk of child criminal exploitation? If yes, please could you share the policy or protocol with us by email</li> </ol>	Christine Coomber	Some information sent but not all held	Case sat with the wrong person for a period of time, then the right person needed extra time to track down some of the information requested.
1927396	19/06/2018	16/07/2018	18 Potholes and road surface defects	<ol style="list-style-type: none"> <li>How many reports of potholes or road surface defects were made to the local highways authority by members of the public in 2014, 2015, 2016 and 2017? (Please specify if the data is for potholes only or all road surface defects)</li> <li>How many reports of potholes or road surface defects were made to the local highways authority by members of the public BY MONTH in the years 01 April 2016-31 March 2017; 1 April 2017-31 March 2018? (Please specify if the data is for potholes only or all road surface defects)</li> <li>What was the average time (calendar days) to repair reported potholes in 2014, 2015, 2016 and 2017?</li> </ol>	Victoria Watkins	All information sent	
1927796	18/06/2018	06/07/2018	14 Budgets for Special Educational Needs (and Disabilities)	<ol style="list-style-type: none"> <li>How many children (0-18) in your Local Authority are deaf or hard of hearing?</li> <li>What percentage of overall children (0-18) in your LA are deaf or hard of hearing?</li> </ol> <p>Regarding budgets for Special Educational Needs (and Disabilities):</p> <ul style="list-style-type: none"> <li>How much has been spent on provision of British Sign Language tuition, in the form of lessons for parents, lessons for children, funding for schools to deliver lessons, or tutoring for children or families with deafness? Can you please provide me with the last 3 years of budgeted and actual figures?</li> <li>Does the LA employ an individual to teach/tutor BSL to families of deaf children? Has this changed over the last three years?</li> <li>Do any of the LA's teachers of the deaf / Specialist Teachers teach/tutor BSL to children or families? Has this changed over the last three years?</li> </ul> <p>Regarding Education, Health and Care Plans:</p> <ul style="list-style-type: none"> <li>How many children have British Sign Language mentioned as a special educational need in their Education, Health and Care Plan? Has this changed over the last three years?</li> <li>Of these, how many children have British Sign Language tuition (for them or for their parents/carers/family) named in the provision section of the plan? Has this changed over the last three years?</li> <li>How are these provisions fulfilled?</li> <li>Are any of these provisions made through personal budgets?</li> </ul>	Christine Coomber	Some information sent but not all held	
1928196	19/06/2018	20/07/2018	22 SEND tribunals	<ol style="list-style-type: none"> <li>How much did the council spend on external legal costs associated with SEND tribunals in the last three financial years for which you have statistics?</li> <li>How much did the council spend on internal costs associated with SEND tribunals in the last three financial years for which you have statistics?</li> <li>Do these figures include the cost of Local Authority staff time?</li> <li>Do these figures include the cost of teacher/head teacher time?</li> <li>Do these figures include the cost of the time of any other professionals? If so, please detail these.</li> <li>In the last three financial years for which you have statistics, how many children under 18 who the LA is responsible for were out of education or training?</li> <li>How many of these have a statement of SEN or an EHC plan?</li> <li>How many children with a statement of SEN or an EHC plan were temporarily or permanently excluded in the last three academic years for which you have statistics?</li> <li>Of those who were permanently excluded, how many were then offered other school places within the borough? Please provide information for the last three academic years for which you have statistics.</li> <li>How many students were offered school places in other boroughs within those years? Please provide information for the last three academic years for which you have statistics.</li> </ol>	Christine Coomber	All information sent	
1928297	14/06/2018	10/07/2018	18 Tree protection order	<p>With regard to recent communication with Liam Fox, it is still unclear why North Somerset Council claim there is a TPO on the tree at 20 West Way, Clevedon BS21 7XN. You write at length but fail to address the issue that was raised. Despite several requests for information regarding the TPO no information has been provided.</p> <p>Under the freedom of information act the council are again requested to provide all information that refers to the protection of the tree. This includes any maps that demonstrate the existence of the tree, any legislation that would protect this specific tree, any tree surveys that include or confirm that the tree is protected any further information that the council hold and have not declared.</p>	Victoria Watkins	All information sent	
1928996	20/06/2018	11/07/2018	15 Parking fines	Number of parking fines given since Jan.2018	Victoria Watkins	All information sent	
1930696	21/06/2018	03/07/2018	8 GDPR privacy notices	<p>How many different individual privacy statements have been developed as a response to GDPR? If these privacy statements were examined for legal compliance by a suitably trained legal professional? How much this activity cost during 2017/18 financial year?</p>	Elsa Heath	All information sent	
1930797	21/06/2018	19/07/2018	19 Academy conversion costs	<p>Please complete the below table, or see attached. The table asks for:</p> <ul style="list-style-type: none"> <li>names of all local-authority run schools charged by the local authority for the costs of converting to an academy</li> <li>how much each school was charged for the cost of conversion</li> <li>the total cost to the council of converting the school</li> <li>and in what years.</li> </ul> <p>*PLEASE SEE TABLE IN THE ORIGINAL REQUEST EMAIL TO BE COMPLETED*</p> <ol style="list-style-type: none"> <li>Which year and month did the council first introduce a conversion charge for schools becoming academies?</li> <li>What were the reasons for the council introducing a conversion charge for schools becoming academies?</li> <li>If the council has never introduced a conversion charge, why not?</li> <li>If the council has never had a conversion charge but is planning to introduce one, please state: <ol style="list-style-type: none"> <li>when it will be introduced</li> <li>what the amount is that schools will be charged</li> <li>and why that decision has been taken?</li> </ol> </li> </ol>	Christine Coomber	All information sent	
1931196	21/06/2018	04/07/2018	9 24 hour care packages	<ol style="list-style-type: none"> <li>How many packages of 24 hour care did the Local Authority commission between 01.01.2017 - 21.06.2018?</li> <li>How many of these packages were awarded to Agincare Live-in Care Services LTD between 01.01.2017 - 21.06.2018?</li> <li>What is the name and contact information for both the Brokerage Manager and the Head of your Contracts team?</li> </ol>	Christine Coomber	All information sent	

1931696	21/06/2018	09/07/2018	12 Fostering placements for Looked After Children	<p>1. Who, within the local authority, has commissioning responsibility for Fostering placements for Looked After Children? Please provide the following:</p> <p>a. Name b. Job title c. Telephone no. e. Email address.</p> <p>2. Please provide a list of the Fostering frameworks that the local authority uses to make placements (e.g. 'X' Council framework, London Care Placements framework, East Midlands Regional framework etc.), and any 'Tiers' (or similar) associated with that framework.</p> <p>3. Please provide a list of preferred Independent Fostering Agencies, whether the agency sits on or off framework, and the gross total expenditure with that agency in 2017/18 Note: By 'preferred' we mean those agencies that would be considered and chosen for placements on a preferential basis by the council.</p> <p>4. Please provide the following fee related information: a. The current 2018/19 fee for foster parents (i.e. the pay foster parent would receive) b. The current 2018/19 amount given for basic fostering allowances.</p> <p>5. Please provide the following information related to Fostering placements for Looked After Children. Please provide actual figures for years 2013/14 to 2017/18, as well as predicted figures for 2018/19. a. The number of Looked After Children cared for by a foster carer provided by the Council b. The number of Looked After Children cared for by a foster carer arranged through an Independent Fostering Agency.</p> <p>6. What is the gross total expenditure on fostering services for Looked After Children? Please provide actual figures for financial years 2013/14 to 2017/18, as well as budgeted expenditure for 2018/19.</p>	Christine Coomber	All information sent	
1932496	24/06/2018	18/07/2018	16 Beach huts and play spaces	<p>PART 1 (Beach Huts)</p> <p>1.Does your council's area include coastline? 2.(if yes to no.1) Does your council have any Beach Hut provision within your area? 3.(if yes to no.1) Does your council manage this provision directly, or through an operational partner? 4.(if yes to no.1) Is the Beach Hut provision offered through annual licence, short/medium/long lease, casual hire or other means? (please provide all details and prices) 5.(if yes to no.1) What is your projected annual income associated with all beach hut provision for 2018/19?</p> <p>PART 2 (Play Space)</p> <p>1.Does your council manage public outdoor play spaces? 2.(if yes to no.1) How much S106 and CIL (Community Infrastructure Levy) funding do you currently hold? (please provide full details of all S106 contributions). 3.(if yes to no.1) Does your council currently have a Play Development / Maintenance and Management Strategy? 4.(if yes to no.1) Does your council evaluate the 'Play Value' of your outdoor play spaces? (if not, how do you allocate funds for replacement / improvements) 5.(if yes to no.1)What is your annual play maintenance budget for 2018/19</p>	Victoria Watkins	All information sent	
1932598	22/06/2018	06/07/2018	10 Budget for Violence Against Women and Girls services	What budget has your local authority set aside for the costs associated with commissioning Violence Against Women and Girls (VAWG) services? This might include staff costs, legal costs, cost of market engagement events etc. Please supply the answer as total budget for the financial year 2018/19	Christine Coomber	All information sent	
1932599	22/06/2018	18/07/2018	17 Fixed penalty notices for littering	<p>*For the financial years 2012-2017, plus most recent stats for current financial year, the number of Fixed Penalty Notices (FPN) issued for littering. Of these how many paid the fine, and how many went to court? *Do you subcontract enforcement and issuing of Fixed Penalty Notices (FPNs) for litter offences? If so, who do you subcontract to, and when did this contract start? *Do you have any statistics other than Fixed Penalty Notices (FPNs) - that measure the amount of litter in your LA area? If not, how do you decide where litter is a problem</p>	Victoria Watkins	All information sent	
1932696	23/06/2018	19/07/2018	17 Dementia action plans	I would like copies of the most current updated revision of the North Somerset Corporate Plan and copies of all current strategic Dementia Action plans which specifically deal with the predicted rises in Dementia prevalence in North Somerset between now and 2025. I would also like copies of any action plans and budget proposals for the provision of the increased residential care facilities required for the above mentioned increases in the number of people with Dementia predicted between now and 2025	Christine Coomber	All information sent	
1932796	22/06/2018	16/07/2018	15 Civil and religious weddings	<p>1.How many religious weddings were conducted within your council area between June 1st 2017 and 31st May 2018? 2.How many civil weddings were conducted within your council area between June 1st 2017 and 31st May 2018?</p>	Lynsey Wilson	All information sent	
1932997	21/06/2018	05/07/2018	10 Contact centres	<p>1.What are the council's contact centre phone performance standards/measures 2.What is the structure and resources in Contact Centre 3.What is the annual salary budget for 2017/18 and 2018/19? 4.What are the current opening hours? What is the busiest day? 5.What services are dealt with/ what are not, i.e. is every service dealt with? Including social care. 6.How many calls were received, answered, abandoned and % answered within 60 seconds in 2016/17, 2017/18 and 2018/19 to date. 7.How many emails were received by customer services in 2016/17 and 2017/18 8.How many face to face enquiries were dealt with in 2016/17 and 2017/18? 9.Do you publish your customer service performance, if so how often and where?</p>	Lynsey Wilson	All information sent	
1934596	25/06/2018	12/07/2018	12 Council executive and committee meetings	<p>For the financial years 2013/14, 2014/15, 2015/16, 2016/17 and 2017/18 could you please provide me with:</p> <p>1)The number of council executive, committee and sub-committee meetings held in private 2)The number of successful applications to Chairman of the Overview and Scrutiny Committee to hold a meeting of the council executive, a committee or sub-committee in private without providing 28 days' notice 3)The number of times journalists or members of the public have been asked to leave council executive, committee and sub-committee meetings</p>	Lynsey Wilson	All information sent	
1934796	25/06/2018	19/07/2018	17 Correspondence for pre-application 18/P/2453/PRE	All correspondence and consultee comments pertaining to pre-application inquiry 18/P/2453/PRE	Victoria Watkins	All information sent	
1934996	25/06/2018	10/07/2018	11 Payments to NowMedical Ltd	- The amount the council paid to NowMedical Ltd in the financial years 2011/12, 2012/13, 2013/14, 2014/15, 2015/16, 2016/17 and 2017/18	Lynsey Wilson	All information sent	
1935197	25/06/2018	23/07/2018	19 Correspondence and documents about planning application 17/P/5406/FUL	Between 01 June 2018 and 29 June 2018, copies of all electronic or other communication, including handwritten minutes and telephone call transcripts, between or from NSC officers or elected members, either internally or with external bodies or the applicant or agents for planning application 17/P/5406/FUL, Lord Nelson, Cleave	Victoria Watkins	Some information sent but part exempt	Section 40
1935396	25/06/2018	04/07/2018	7 Housing rent arrears	<p>1.What were the total rent arrears from council maintained/owned housing for the financial years: (Please supply as both a monetary figure, and a percentage of council homes rental income). a)2015-16 b)2016-17 c)2017-18</p> <p>2.What is the current average level of arrears, in monetary value, of tenants receiving: a)Universal Credit b)Legacy benefits (the old Housing Benefit);</p> <p>3.In your housing accounts, what was the monetary value of bad debt provision (rent that cannot be collected) for the financial years: a) 2015 ' 16 b) 2016 - 17 c) 2017 - 18</p> <p>4. As part of your future financial planning: a)What are the predicted rent arrears levels, (in both monetary terms, and as a percentage of rental income), for 2022 ' 2023, (when Universal Credit is expected to have been rolled out across the country)? b)Of this amount, how much in monetary terms is 'bad debt' i.e. rent that cannot be collected?</p> <p>5. How many evictions from council properties (with rent arrears being the primary reason) have there been for the financial years: a)2015-16 b)2016-17 c)2017-18</p> <p>6. Have you undertaken any assessment of the impact of Universal Credit on your current or future finances and services? (E.g. the ability to build new homes, or offer tenant welfare support) If so, then please disclose it.</p>	Christine Coomber	Information not held	North Somerset Council does not own any housing stock.

1935496	26/06/2018	04/07/2018	6 Deferred payment agreements	<p>*How many deferred payment agreements do you currently (as at 25 June 2018) have in place?</p> <p>*In 2017, how many people contacted you for information on how to pay for care?</p> <p>*In 2017, how many peoples long term care did you - as the local council - pay for:</p> <p>on full</p> <p>oPartially</p>	Christine Coomber	Some information sent but not all held	
1935698	26/06/2018	26/07/2018	21 Potholes and road re-surfacing	<p>How many reports and complaints about potholes you have received in each year since 2009-10</p> <p>How much was spent on resurfacing and fixing potholed roads in each year since 2009-10?</p> <p>How much was spent on resurfacing and fixing potholed roads per quarter, each year since 2009-10?</p> <p>The number of carriageway safety inspections were carried out in each since year 2009-10?</p> <p>How many claims relating to vehicle damage and injury caused by potholes / road were received in each year since 2009-10?</p> <p>What was the overall compensation provided by the council for successful claims relating to vehicle damage and injury in each year since 2009-10?</p> <p>Approximately what proportion of the roads in your area needed maintenance work because of uneven surfaces or potholes in each year since 2009-10?</p>	Victoria Watkins	All information sent	
1936296	26/06/2018	24/07/2018	19 Sexual offences in schools	<p>Please could you provide the following information broken down into the previous three school years - 2014/15, 2015/16, 2016/17:</p> <p>What is the total number of sexual offences committed by school pupils targeting teachers/members of staff? Please can you provide the ages of the pupils and teachers involved.</p> <p>What is the total number of sexual offences committed by school pupils targeting their peers on school grounds? Please can you provide the ages of the pupils involved.</p>	Christine Coomber	Information not held	
1936496	26/06/2018	05/07/2018	7 Numbers of FOI requests	<p>I would like to make an FOI request about the following statistics in the previous annual period. If figures are recorded in calendar year this would be 2017, if financial year 2017-18. If available in both, I would prefer calendar for comparison to central government FOI statistics.</p> <p>1. What period do you record FOI statistics in? Financial Year/Calendar Year/Other?</p> <p>2. How many FOI requests have you received? (if this figure includes EIR requests, please state)</p> <p>3. The number of requests where the information was granted?</p> <p>4. The number of requests where the information was entirely withheld (no information provided)?</p> <p>5. The number of requests where the information was partially withheld (some, but not all information requested, provided)?</p> <p>6. How many requests were completed inside the statutory deadline?</p> <p>7. How many requests were appealed to internal review?</p> <p>8. How many decisions were upheld at internal review?</p> <p>9. How many FOI decisions have been appealed to the ICO?</p> <p>10. How many decisions were upheld by the ICO?</p> <p>11. How many vexatious requests were received?</p>	Elsa Heath	All information sent	
1937496	27/06/2018	30/07/2018	22 Recycled waste	<p>1) How many tonnes of recycled waste collected by the local authority is transported abroad to be recycled and what percentage of the total recycled waste is that?</p> <p>2) How many tonnes of waste collected as recycling by the local authority is then transported to landfill and what percentage of the total recycling waste is that?</p>	Victoria Watkins	All information sent	
1937597	27/06/2018	04/07/2018	5 Trade union time	<p>The time range I am interested in is each calendar year, dating back to 7th May 2015.</p> <p>Please include the following information:</p> <p><input type="checkbox"/> Total number (absolute number and full time equivalent) of staff who are union representatives (including general, learning and health and safety representatives)</p> <p><input type="checkbox"/> Total number (absolute number and full time equivalent) of union representatives who devote at least 50 per cent of their time to union duties</p> <p><input type="checkbox"/> Names of all trade unions represented in the local authority</p> <p><input type="checkbox"/> A basic estimate of spending on unions (calculated as the number of full time equivalent days spent on union duties by authority staff that spent the majority of their time on union duties multiplied by the average salary).</p> <p><input type="checkbox"/> A basic estimate of spending on unions as a percentage of the total pay bill (calculated as the number of full time equivalent days spent on union duties by authority staff that spent the majority of their time on union duties multiplied by the average salary divided by the total pay bill).</p>	Lynsey Wilson	All information sent	
1937796	26/06/2018	02/07/2018	4 Management of FOI requests	<p>1. How many people are employed to deal with FOI?</p> <p>2. What is the budget for administering FOI?</p> <p>3. Do you use case management software for FOI? If so, which one?</p> <p>4. Do you publish a disclosure log?</p>	Elsa Heath	All information sent	
1938496	28/06/2018	26/07/2018	18 Public health funerals	<p>I would like to know details of anyone who has passed away with no known next of kin, from 01/01/2012 to the date of your reply. If there are any new cases dealt with after this date, please also include details in your response. Please also supply a list of any Public Health Act Funerals (also known as Welfare or Environmental Health Act funerals) carried out from the above date if this is not forming part of your reply to the above.</p> <p>This should include funerals carried out by the council or on behalf of any third party. Please include:</p> <ol style="list-style-type: none"> <li>1) The deceased's full name(s)</li> <li>2) The date they passed away</li> <li>3) The approximate value of their Estate</li> <li>4) Their dates of birth, or age at death</li> <li>5) Whether or not they were married, divorced, single or widowed.</li> <li>6) The maiden surnames of married females or widows</li> <li>7) Their address at time of death</li> <li>8) The date when a referral was made to the Treasury Solicitor or Duchy of Lancaster/ Cornwall or any other third party to research or administer, and the name of the third party the Estate was referred to.</li> <li>9) If a referral to the Treasury Solicitor or Duchy has not been made yet and you are of the belief it may well be, please advise me on this as well.</li> </ol> <p>If a case is still undecided or awaiting referral, please advise me of the details.</p>	Victoria Watkins	Some information sent but part exempt	Section 40
1938596	28/06/2018	25/07/2018	18 Trees on Nailsea Wall and tree maintenance	<p>Following striking a tree that was overhanging a road in my van on 27/6/2018 please can you tell me the number of incidents/ accidents and dates of people reporting overhanging or dangerous trees on Nailsea Wall near BS216UE in the last 12 months. Also please provide details in the last 6 months of tree maintenance carried out for the last 12 months for the section from The Blue Flame public house to Kenn Pier.</p>	Victoria Watkins	All information sent	
1938697	28/06/2018	26/07/2018	19 Software applications for Social Care & Home to School Transport	<ol style="list-style-type: none"> <li>1. Which software applications do you use for children's social care, list all suppliers and software products</li> <li>2. What are the contract end dates for the systems you have named in answer to question 1 (if applicable)?</li> <li>3. Are you planning on replacing any of the systems you have named in answer to question 1 (if applicable)?</li> <li>4. Who is the lead officer and the IT lead for the children's social care, please provide email addresses?</li> <li>5. Which software applications do you use for other aspects of children's services and education (i.e. non-social care), list all suppliers and software products</li> <li>6. What are the contract end dates for the systems you have named in answer to question 5 (if applicable)?</li> <li>7. Are you planning on replacing any of the systems you have named in answer to question 5 (if applicable)?</li> <li>8. Who is the lead officer and the IT lead for the children/education services (non-social care), please provide email addresses?</li> <li>9. How do you manage home to school transport? Do you use a specific software application or is a combination of other means? Please provide details of software all used.</li> <li>10. What are the contract end dates for the systems you have named in answer to question 9 (if applicable)?</li> <li>11. Are you planning on replacing any of the systems you have named in answer to question 9 (if applicable)?</li> <li>12. What is your annual travel budget for home to school transport?</li> <li>13. How many children are currently in receipt of home to school transport?</li> <li>14. How many individual taxi companies are utilised in your home to school transport provision?</li> <li>15. Who is the lead officer and the IT lead for the home to school transport, please provide email addresses?</li> </ol>	Elsa Heath	All information sent	
1938896	28/06/2018	09/07/2018	7 Food procurement processes	<p>This request contains tables and boxes which do not display correctly within the software - please see the request email for the required information.</p>	Christine Coomber	Information not held	
1939397	28/06/2018	24/07/2018	17 School counsellors	<p>This request concerns school counsellors. For each question I am seeking information for each of the following time periods:</p> <ol style="list-style-type: none"> <li>i) 2014/15</li> <li>ii) 2015/16</li> <li>iii) 2016/17</li> <li>iv) 2017/18 to date (most recent data available)</li> </ol> <ol style="list-style-type: none"> <li>1. How many secondary school counsellors does your authority employ?</li> <li>2. How many secondary school pupils is your authority responsible for?</li> </ol>	Christine Coomber	Some information sent but not all held	
1939697	28/06/2018	10/07/2018	8 Prevent projects	<p>*What Prevent projects have been confirmed to deliver in your district/borough between 2018 and 2019 as part of the government's counter-terrorism strategy (CONTEST)?</p> <p>*What organisations will be delivering these Prevent projects between 2018 and 2019?</p> <p>*How much funding will each project receive for 2018 and 2019?</p> <p>*Who will be the target audience and what will be the target numbers of these Prevent projects?</p> <p>*What are the aims and objectives of each of the projects?</p>	Christine Coomber	All information sent	

1940096	02/07/2018	30/07/2018	19 Business improvement districts and plans	I would like to request details of any funds used by the authority in relation to the establishment of a business improvement district regardless, of the outcome of this spend. I am interested in monies spent hiring consultants to write a business plan and carry out a ballot as well as funds spent on any feasibility studies which may have not, or not yet, resulted in a business improvement district being established. In the event of funds having been spent I would also like to know the name of the area in question, X Town Centre or Y Industrial Estate for example. In the event of a business improvement district being established the only information I require is the name of the organisation.	Victoria Watkins	All information sent	
1940097	02/07/2018	30/07/2018	19 Potholes	1)The number of potholes identified in the local authority. 2)The number of potholes identified by the local authority that were not filled during the given year. The time range I am interested in is for each of the three years 2015, 2016, 2017.	Victoria Watkins	All information sent	
1940098	29/06/2018	30/07/2018	20 Electric or low emission vehicles	1)Does the local authority have a procurement plan for Electric or other low emission vehicles with a view to replace its current fleet of vehicles with low emission alternatives? 2)Does the local authority have a plan in place to build increase Electric Vehicle charging points in the local authority area? The time range I am interested in is for each of the three years 2015, 2016, 2017.	Victoria Watkins	All information sent	
1940197	02/07/2018	30/07/2018	19 Litter picking	1)The amount spent by the local authority on litter picking. 2)The number of staff employed to pick litter. 3)The number of public litter bins in the local authority area. The time range I am interested in is for each of the three years 2015, 2016, 2017.	Victoria Watkins	All information sent	
1940296	02/07/2018	30/07/2018	19 Waste collection	1)The amount of waste local authorities collected in tonnes, broken down by recycling and non-recycling. 2)If the local authority exported waste to China during the years listed, how many tonnes of waste was exported to China and how much of the waste in tonnes was recycling and non-recycling? 3)The distance in miles collected waste is transported to recycling centre, landfill, incinerators etc. and what proportion of waste is transported to those different places. The time range I am interested in is for each of the three years 2015, 2016, 2017	Victoria Watkins	All information sent	
1940297	29/06/2018	04/07/2018	3 Complaints of sexual activity between children and adults	It is a criminal offence (s16 of the Sexual Offences Act 2003) for adults working in education and care settings; clinics; hospitals; voluntary children's homes; residential family centres; criminal justice settings to have sexual relations with 16 and 17 year old children in their care. I am interested in complaints against adults who work outside of those settings. 1. Please tell me the number of complaints or reports about sexual activity between an adult and children aged 16 or 17 in their care made to the Local Authority Designated Officer in the last year (April 1st 2017 to March 31st 2018): Please exclude from this request any complaints made about adults working in education and care settings; clinics; hospitals; voluntary children's homes; residential family centres; criminal justice settings. 2. Please tell me what fields the adults complained about were working in (eg sport coaching, music, theatre, youth work, religion), and the number of complaints against adults in each sector.	Christine Coomber	All information sent	
1940299	28/06/2018	25/07/2018	18 Tropicana payments	B I2 300294598 1 21/07/2017 201705 470.00 DSC062 B I2 300294602 1 18/07/2017 201705 300.00 DSC062 B I2 300288438 1 06/06/2017 201703 1,700.00 DSC062 B I2 300288439 1 30/05/2017 201703 88.00 DSC062 B I2 300284434 1 09/04/2017 201702 6,000.00 DSC062 B I2 300273193 1 30/01/2017 201611 7,195.00 DSC064 B I2 300277592 1 08/03/2017 201612 1,923.00 DSC064 B I2 300284453 1 01/05/2017 201702 32,575.00 DSC062 B I2 300270220 1 05/01/2017 201610 595.00 DSC062 B I2 300270221 1 05/01/2017 201610 3,222.00 DSC062 B I2 300270264 1 27/12/2016 201610 1,100.40 DSC062 B I2 300270266 1 31/12/2016 201610 1,080.00 DSC062 B I2 300259607 1 06/10/2016 201607 6,000.00 DSC062 B I2 300255304 1 16/08/2016 201605 6,000.00 DSC062 What were the above payments for? (what was the recipient proposing to spend the money on? What did the manager give as the reason for making the payment to the recipient?)	Victoria Watkins	All information sent	
1940397	02/07/2018	31/07/2018	20 School buses	1)The number of school buses operated by or on behalf of the local authority, the Starting and End point of each bus and the length of the route in miles. 2)The amount of subsidy (if any) given to each operator to run a school bus service. 3)The estimated number of school children who use the buses to travel to school in the given years. The time range I am interested in is for each of the three years 2015, 2016, 2017.	Victoria Watkins	All information sent	
1940698	29/06/2018	19/07/2018	13 Adult social care funding panels	1. Do any of the panels operating within adult social care have formal terms of reference and/or policy or practice guidance? If yes, please provide a copy of these documents. 2. Does the council provide policy and/or practice guidance to social workers and others who submit cases to the panel? If yes, please attach any relevant documents. 3. Where there are differences between the indicative budget (based on a Resource Allocation System or other methods) and the final decision made by the panel, is there any guidance given to social workers on how and by whom these differences should be reported to the service user and/or carer? If yes, please provide further details of this guidance.	Christine Coomber	All information sent	
1940796	01/07/2018	11/07/2018	7 Community centres	1.The name, address and contact details for any and all community centres within your authority's area (This should include any community centre that is run as a charity, whether supported by the council or not.) 2.A copy of the council's current policy toward supporting community centres 3.The amount of money allocated to supporting community centres in the current and past five financial years	Christine Coomber	Request lapsed: requested information not provided	
1940799	29/06/2018	30/07/2018	20 Community Meals Service	1.Do you provide (or contract) a Community Meals Service (Meals on Wheels) to people's homes? 2.Do you sign post people to a provider? 3.Is the service delivered in-house, or if contracted out, who is your contractor? 4.What was the cost to the authority in 2017/2018? 5.What is the cost of a main meal to the recipient? 6.Who is the main contact/client manager for the community meals service? 7.If you have a website publicising the service, what is the URL?	Christine Coomber	All information sent	
1940996	29/06/2018	30/07/2018	20 Gully cleaning	1.Does the council undertake gully cleaning with direct labour or through a contractor? 2.If a contractor is used, please provide the name of the contractor and ignore questions 3 to 6. 3.Are the gully pots refilled after the cleaning process? 4.Is the water collected from the gully pot used in the cleaning process? 5.Is the water collected from the gully pot used to refill the gully pot? 6.If the answer to question 4 or 5 is no, please advise where the water collected from the gully pots is taken?	Victoria Watkins	All information sent	
1941396	29/06/2018	30/07/2018	20 MiPermit invoices and contract	Would you please provide the invoices that you've had since 2013 or when the contract started with MiPermit? Would you please provide a copy of the contract currently in force with MiPermit?	Victoria Watkins	Information not held	We have no contract for mi permit
1942196	02/07/2018	16/07/2018	9 Road markings on Walliscote Road	When were road markings and lettering of the loading bay in Walliscote Road last painted? and/or repainted?	Victoria Watkins	Neither confirm or deny information held	
1942396	02/07/2018	04/07/2018	2 Brownfield sites	Please can you send me a list of all the brownfield sites in your area? Please can you also send a list of brownfield sites where planning permission has been granted, the name of the applicant to receive planning permission and the date planning permission was given.	Victoria Watkins	All information sent	
1943396	02/07/2018	05/07/2018	3 Private landlord enforcement	Please enter your Local Authority:  The number of Civil Penalties served to private landlords. 2017/18:  The average amount (£) levied in Civil Penalties to private landlords: 2017/18:  The maximum amount (£) levied in Civil Penalties to private landlords. 2017/18:  Has revenue from Civil Penalties to private landlords been used to recruit environmental health officers? Does the council have a policy on Civil Penalties against Landlords?	Christine Coomber	All information sent	
1943596	03/07/2018	04/07/2018	1 Assaults on refuse collectors	1. In the last financial year 2017/18 how many incidents did your authority record where refuse collectors were assaulted by members of the public while carrying out council duties? Please give a brief description of the circumstances of each incident. NOTE: By refuse collectors I mean all employees whose main duties are involved in the collection of rubbish (all types) from homes and businesses with your authority. NOTE: If the refuse collection duties are carried out by a third party company hired by the council the information is still HELD by the council, because it is information held on your behalf.	Victoria Watkins	All information sent	

1943796	03/07/2018	10/07/2018	5 Domiciliary care contracts	<ul style="list-style-type: none"> <li>*Please provide the name and termination date of the current home care (Domiciliary care) contract</li> <li>*If the contract is an open framework please detail who to contact to get onto it</li> <li>*If the framework operates a dynamic purchasing system such as 'Adam' please detail</li> <li>*Please detail an exact or indicative rate per hour you are currently paying for standard Dom care</li> <li>*Do you use 15 minute visits as a standard?</li> <li>*Do you operate reablement packages?</li> <li>*Please provide the name, job title and contact email or/ an mobile phone number for the lead procurer of services</li> <li>*Please provide the current service specification and KPI requirements</li> <li>*Please provide the average number of unmet hours in the previous 3 months</li> </ul>	Christine Coomber	All information sent	
1943896	03/07/2018	05/07/2018	2 Healthy Schools Programme	<ol style="list-style-type: none"> <li>1. Does your authority currently provide or commission a local Healthy Schools Programme or a similar type of programme based on the former National Healthy Schools Programme where schools are recognised for the work they do in supporting the health and wellbeing of pupils?</li> <li>2. If yes, who is the Programme funded by or do schools have to pay for or contribute to the Programme themselves?</li> <li>3. If schools have to pay for or contribute to this Programme themselves, how much is an individual school charged per year?</li> </ol>	Christine Coomber	All information sent	
1944196	03/07/2018	04/07/2018	1 Suppliers and procurement	<ol style="list-style-type: none"> <li>1.How many suppliers in total did you procure goods and services from in: <ul style="list-style-type: none"> <li>a.2015: Please provide a figure</li> <li>b.2016: Please provide a figure</li> <li>c.2017: Please provide a figure</li> </ul> </li> <li>2.Do you plan to increase or decrease the number of suppliers you work with in the next 12 months? Increase/decrease/the same</li> <li>3.How much have you saved through your procurement department in the last 12 months? <ul style="list-style-type: none"> <li>a.Please provide figures as requested but please note if you don't record figures in this way then please provide the results as you record them.</li> </ul> </li> <li>4.How much did was spent via your procurement department in the last 12 months? <ul style="list-style-type: none"> <li>a.Please provide figures as requested but please note if you don't record figures in this way then please provide the results as you record them.</li> </ul> </li> <li>5.How much was spent on your top five suppliers in the last 12 months? Please provide a figure</li> <li>6.Was Carillion a supplier you worked with? Yes/No</li> </ol>	Lynsey Wilson	All information sent	
1944396	03/07/2018	30/07/2018	18 Pothole maintenance	<ol style="list-style-type: none"> <li>Q1. How many pothole maintenance projects are currently outstanding in your area?</li> <li>Q2. If different to the answer to Q1, how many potholes do you currently have in your area?</li> <li>Q3. How many pothole maintenance projects have you completed this year to date (2018/2019), and did you complete last year (2017/2018), in 2016/2017 and 2015/2016. (Please provide in calendar years if you don't have the data by tax year).</li> <li>Q4. How much (£) have you spent on resurfacing and fixing potholed roads over the past four years? Could you please provide separate figures for each year: 2018/2019 (to date), 2017/2018, 2016/2017, 2015/2016? (Please provide in calendar years if you don't have the data by tax year).</li> <li>Q5. What is the name of the road in your council area that is worse for dealing damage to cars (i.e. damaged more cars than any other road in the area). Please let us know the name of the road, how many cars have been damaged on that road, and over what time period). If you don't have this exact data, please provide the road responsible for the most compensation claims for pothole damage from drivers.</li> <li>Q6. Have your budgets for maintaining road surfaces and filling potholes been cut this year compared to last year? (Yes/No)</li> <li>Q7. How many miles of road in your area do you estimate currently need maintenance work because of uneven road surfaces or potholes?</li> <li>Q8. Approximately what proportion of the roads in your area now need maintenance because of uneven surfaces or potholes?</li> </ol>	Victoria Watkins	All information sent	
1948996	04/07/2018	10/07/2018	4 Compulsory Purchase Orders	<ol style="list-style-type: none"> <li>1) In the last financial year (2017/18) how many properties did you purchase under Compulsory Purchase Orders?</li> <li>2) I would also like the same information for the financial years: <ul style="list-style-type: none"> <li>a) 2016/17</li> <li>b) 2015/16</li> <li>c) 2014/15</li> <li>d) 2013/14</li> <li>e) 2012/13</li> <li>f) 2011/12</li> <li>g) 2010/11</li> </ul> </li> </ol>	Lynsey Wilson	Part exempt and exceeds appropriate limit	Section 12
1949396	04/07/2018	12/07/2018	5 Recycling and Procurement of IT products	<ol style="list-style-type: none"> <li>1.Start and end date of any and all contracts; including any current or scheduled tenders, relating to the Recycling and Procurement of IT products involving equipment such as computers, laptops, mobile devices, mobile device accessories, printers, copiers, scanners, servers, PBX boxes, Teleconferencing equipment, tablets, point-of-sale devices and data storage.</li> <li>2.Start and end date of any and all contracts; including any current or scheduled tenders, relating to Data Eraser inline with GDPR requirements for, but not limited to, IT equipment (relevant products listed above), Mobile Devices &amp; Tablets.</li> </ol>	Lynsey Wilson	Information not held	We are not under any contract or tender in relation to IT equipment. All equipment is procured on an ad-hoc basis, as and when required.
1949696	04/07/2018	05/07/2018	1 Housing benefit for adults with learning disabilities in supported housing	What is the current maximum housing benefit paid for an adult with profound multiple learning disabilities (PMLD), living in shared accommodation within specialist supported housing.	Lynsey Wilson	Information not held	Our benefits service only record the amount a person is entitled to...not what their circumstances are. While we could cross-reference the benefit data with information held by social care, we couldn't guarantee that this would provide a complete picture, as not everyone seeks help from social care.
1949897	04/07/2018	05/07/2018	1 Specialist supported housing	What is the current maximum housing benefit paid for an adult with challenging behaviour / severe autism, living in a self contained unit within specialist supported housing.	Lynsey Wilson	Information not held	Benefits don't record individual circumstances
1951796	05/07/2018	10/07/2018	3 Enforcement under the Equality Act 2010	What provision is there for pressing charges for harassment, when the council refuses to help enforce equality act 2010, taking control of goods regulations and national standards even continues to cause harassment after 2 years.	Lynsey Wilson	All information sent	
1952296	05/07/2018	12/07/2018	4 Temporary accommodation	<p>The total amount spent by the council on temporary accommodation, in</p> <ul style="list-style-type: none"> <li>i)2013/14</li> <li>ii)2014/15</li> <li>iii)2015/16</li> <li>iv)2016/17</li> <li>v)2017/18</li> </ul> <p>If possible and applicable, please break these figures down into spend on type of accommodation, e.g. council-owned TA, private sector leasing, housing association leasing, B&amp;B/rightly let accommodation. If these figures are not available, please just provide a total figure for temporary accommodation spend.</p>	Christine Coomber	All information sent	
1953196	05/07/2018	06/07/2018	1 Impact of Brexit	<p>Please can you release any reports/risk assessments/risk registers/other documents analysing the impact of Brexit on:</p> <ul style="list-style-type: none"> <li>a) North Somerset Council and its operations</li> <li>b) North Somerset in general.</li> </ul>	Lynsey Wilson	Information not held	No analysis has been carried out
1953296	06/07/2018	16/07/2018	5 MyAccount	<ol style="list-style-type: none"> <li>1.Does your Local Authority have an online customer account (MyAccount)?</li> <li>2.If yes to question 1, the number of households in your borough?</li> <li>3.If yes to question 1, how many people in total have registered (to date) for a MyAccount?</li> <li>4.If yes to question 1, a full list of services within MyAccount and the percentage take up of those services (or number of registered users).</li> </ol>	Lynsey Wilson	All information sent	

1954096	06/07/2018	31/07/2018	16 Adult social care act assessments	I would like to get a bit more information about the Care Act assessments and reviews done within your council, preferably focussed on the Adult Care group between 18-65 years if possible otherwise just on Adult Care. - Have you ever used an external company to undertake assessments or reviews for individual adult care needs in the last 3 years? If so: o please provide details of which companies used. o How did you procure this service? o How much did it cost: was the payment per assessment completed, fixed price etc. - How many assessments did you do in the last 3 years, how many were performed internally and how many were performed by an external organisation? - How many assessments were done on time, and how many assessments were done not on time in the last 3 years?	Christine Coomber	All information sent
1954498	06/07/2018	10/07/2018	2 School defibrillators	The number and percentage of schools with defibrillators in your area.	Christine Coomber	Information not held
1955097	09/07/2018	16/07/2018	4 Early years settings registered on Ofsted EYR	-How many maintained early education and childcare settings your LA runs and have registered on the Ofsted EYR, in 2015, 2016, 2017 and 2018. -The name, address and postcode of maintained settings in your LA on the Ofsted EYR now. -Of the total maintained settings your LA has in 2018, how many offer a.a) full day-care b.b) sessional care and c.c) out of school care. (Provision in maintained nursery SCHOOLS and primary schools should not be included unless it is separate provision registered on the Ofsted EYR).	Christine Coomber	All information sent
1955396	09/07/2018	11/07/2018	2 Business rates	-A list of credit balances for both current and closed accounts -A list of credit balances which have not been brought forward from previous years -A list of credit balances which have been written on instead of refunded Could you please include the following information for both credit balances and write ons: -The full address of the hereditament -The name of the account holder -The value of the credit/overpayment -The year of which the credit balance refers to	Lynsey Wilson	No information sent - Section 31 all held but exempt
1956796	09/07/2018	10/07/2018	1 Social care managers and social workers	What I would like from you is a list of ALL of the INDIVIDUAL TEAMS within Children's and Young Peoples social Service's also including the NAMES and CONTACT NUMBERS of ALL TEAM MANAGERS AND SOCIAL WORKERS Also ALL of the INDIVIDUAL TEAMS within Adults Social Social Service's also including the NAMES and CONTACT NUMBERS of ALL TEAM MANAGERS AND SOCIAL WORKERS	Christine Coomber	All information sent
1956797	09/07/2018	11/07/2018	2 Unclaimed business rates	I seek to receive certain detailed reports under the Freedom of Information Act 2000 (c.36). Could you please reply to me with the following report attached: - Unclaimed business rate credit balances.  I therefore request a breakdown of credit balances accrued since your earliest records, for the amounts owing to all incorporated companies within your authority's billing area, including the following information: A. The legal name of each business in respect of which non-domestic rate credit balances remain payable B. The value of overpayment in each case which remains unclaimed C. The years(s) in which overpayment was made D. The hereditament address E. The legal name of each business in respect of which non-domestic rate credit balances have been written back on to the NDR account F. The value of write back in each case which remains unclaimed G. The years(s) in which the write back was made (if available) H. The hereditament address that the write back relates to.	Lynsey Wilson	No information sent - Section 31 all held but exempt
1958796	10/07/2018	19/07/2018	6 Cerebral palsy provisions	-What is the total number of children and young people diagnosed with Cerebral Palsy in your local authority in the last five years? (N.B.: this should be recorded as a total figure rather than figures for each year individually). -What is the care pathway for children and young people with Cerebral Palsy in your local authority? Please provide a copy of this if possible. -What is the number of children and young people referred to specialist centres and voluntary agencies by your local authority for treatment and management of Cerebral Palsy? -How many children and young people have Cerebral Palsy listed as a disability on their Education, Health and Care Plan? -How many children and young people with Cerebral Palsy: oHave been transferred from SEN statements to EHC plans since 2014? oAre on the waiting list to be transferred from an SEN statement to an EHC plan? -What training is given to healthcare and education professionals employed by your local authority, including health visitors and school nurses, to recognise the risk factors and possible symptoms for Cerebral Palsy? -What information on services provided for children and young people with Cerebral Palsy is explicitly stated in your Local Offer? If none, what plans does your local authority have to review the Local Offer to include this information? -Please provide a list of organisations within your local authority area which provide specialist treatment (e.g. Conductive Education, Bobath Therapy, etc.) for children and young people with Cerebral Palsy. -Please provide a list of educational establishments outside of your local authority area that children and young people with Cerebral Palsy, who reside within your local authority area, attend to receive specialist education.	Christine Coomber	Some information sent but not all held
1958996	10/07/2018	11/07/2018	1 Housing adaptations	1) Please provide the name of your council? 2) How many residential properties owned by the council are over four floors high? 3) How many people currently living in a council property four floors and above do you identify as having a disability? Please tick all that apply to each individual case a) Are a holder of a blue badge c) Have mobility issues and use a wheelchair d) Have mobility issues and use a tri-walker e) Have a visual impairment f) Have a hearing impairment 4) Of the total number of people, you answered in Question 3 how many of these people are over the age of 65? 5) Please clarify how many of the council properties answered in Question 2 have a) a lift b) stairs c) both	Christine Coomber	Information not held
1961596	12/07/2018	24/07/2018	7 Expenditure on museums and galleries	-What was expenditure on museums and galleries in each year since 2009-10 -How many museums and galleries did the local authority provide funding for in each year since 2009-10 -How many museums and galleries have been closed or cancelled in each year since 2009-10? -How many jobs in museums and galleries were there in each year since 2009-10? -How many museums and galleries are proposed for closure within the next year?	Victoria Watkins	Neither confirm or deny information held
1961696	11/07/2018	16/07/2018	2 Social care services employees	How many staff does your council employ in the provision of 1) adult social care services and 2) children's social care services? Please include employees on all grades in: Home care, re-ablement, day care, residential care, care commissioning, meals on wheels , sheltered housing, occupational therapy and those involved in dealing with direct payments. If there are others, please include them. Please give the number of employees by FT/PT and gender.	Christine Coomber	All information sent
1961796	11/07/2018	16/07/2018	2 Armed Forces Covenant Policy	1.What is the Local Authority Armed Forces Covenant Policy? 2.What expenditure and activity has the Local Authority undertaken to meet your policy aims for the Armed Forces Covenant in the last 12 months? 3.Has the Local Authority appointed an Armed Forces Covenant Ambassador, and if so their name and contact details?	Lynsey Wilson	All information sent
1961897	11/07/2018	17/07/2018	3 Transfer of public buildings and land	I would be most grateful if you would supply me with data under the Freedom of Information Act on the local authority's transfer of each public building or land which provides, or has done so in the recent past, community, cultural or leisure amenity.  This includes any transfer since January 2007 of the ownership and/or management from the Local Authority to one of the following groups: A charity, community interest or industrial and provident society; Social enterprise; Private company; other public sector body, e.g. Parish council or other local authority; and any other body. Please note provision of the following information will be sufficient.  The details required include: -Name of the building -Address and postcode -Function of the building (e.g. Library, Community centre, Sports facility, Youth centre, Theatre, Public convenience, Allotment, Sports field, Wildlife Garden, others, etc.) -Name of the organisation taking on the asset -Ongoing transfer details (Freehold, Leasehold, Agreement to use/licence, length of lease/licence, month/year of transfer) -Indicate if transfer was undertaken through a policy of Community Asset Transfer -Details of retracted transfers (if applicable).	Lynsey Wilson	All information sent
1962296	11/07/2018	16/07/2018	2 Payments to Kenyon International Emergency Services	1) The total amount of money, if any, paid by your council to Kenyon International Emergency Services on retainer, under a contract or agreement in the 2015/16 financial year; and 2) The total amount of money, if any, paid by your council to Kenyon International Emergency Services on retainer, under a contract or agreement in the 2016/17 financial year; and 3) The total amount of money, if any, paid by your council to Kenyon International Emergency Services on retainer, under a contract or agreement in the 2017/18 financial year; and 4) A copy (or copies) of the retainer document, contract or agreement referred to in question (3) above.	Lynsey Wilson	All information sent

1964596	16/07/2018	18/07/2018	2 Compensation paid for historic sexual abuse cases	Please could you tell me the total amount paid out in compensation by the council (or its insurers) for historic sexual abuse cases since November 2011? Where possible, please break down the figures to show the number and/or value of individual payments. Also where possible, please break down the figures to show the years to which the offences relate.	Christine Coomber	All information sent
1965696	16/07/2018	24/07/2018	6 Planning and enforcement for wall building	Planning and enforcement information relating to an issue with neighbour relating to building a wall	Victoria Watkins	Neither confirm or deny information held
1966396	17/07/2018	24/07/2018	5 Naisea school field lease	Details of the naisea School field lease	Lynsey Wilson	All information sent
1966896	17/07/2018	30/07/2018	9 IT security	In which months of the year do you generally receive the penetration testing requirement of the annual IT Health Check (ITHC)? In which months of the year do you procure the penetration testing services for the ITHC? For your last ITHC, how many days were required by the provider to complete the ITHC. Where possible, please break it down by onsite, external and reporting days? Did you purchase external services to assist with your ITHC remediation actions? Did you require further penetration testing after your PSN code of compliance submission (due to ITHC failure or major infrastructure changes)? How was your last ITHC contract awarded, i.e. framework, quotes or public tender? How many virtual servers do you have on premise? Do you have any managed security services? Please list. Do you have any other compliance, i.e ISO27001 or N3? Do you have any security infrastructure projects in the next 12 months? What is your IT security training budget? Do you purchase any security infrastructure training for IT staff and / or red team security training? Who is responsible for managing security infrastructure? Please provide their contact details Who is responsible for procuring security infrastructure? Please provide their contact details Who is responsible for procuring ITHC services? Please provide their contact details Who is responsible for procuring training for IT staff? Please provide their contact details What is cost threshold that mandates a public tender?	Lynsey Wilson	All information sent
1967396	18/07/2018	18/07/2018	0 Domiciliary care	1. Details of the lowest, highest and average fee hourly rates agreed with external suppliers of the following services for 2018/2019: a. Domiciliary care services for the elderly in their own home. b. Domiciliary care services for adults under the age of 65 in their own home with specialist care needs such as learning disabilities, autism or physical disabilities. (Please note that for questions 1a and 1b, we do not require details of rates paid to individual suppliers, simply minimum, maximum and average rates payable.) 2. Details of the minimum, maximum and average amount agreed per night for sleep in shifts delivered to adults under the age of 65, with specialist care needs. 3. Details of the percentage increase in hourly fee rates (referred to the answers of points 1a. and 1b. above) which were awarded to the previous year's levels. 4. Details of the number of hours provided in the week commencing 24 April 2018 for: a. elderly domiciliary care; b. specialist care (incorporating mental health, learning disabilities, physical disabilities). 5. Of the hours listed in answer to question 4, please advise: a. what percentage was delivered by the independent sector, b. what percentage was delivered by the local authority, c. what percentage was under direct payments/independent budgets. 6. Total cost in the week commencing 24 April 2018 of the care hours provided by independent providers of: a. Elderly domiciliary care; and b. Specialist care (incorporating mental health, learning disabilities, physical disabilities)	Christine Coomber	All information sent
1967696	18/07/2018	30/07/2018	8 School per pupil funding	Please could you list all the schools in your local authority area, together with the phase of education they teach (eg primary). (a) Please state the minimum per-pupil amount that each school will receive in 2018-19, before any 'additional' factors (eg deprivation) are added. (b) Please state the % per-pupil cash increase for each school in 2018-19, compared to the baseline.	Christine Coomber	All information sent
1973896	23/07/2018	24/07/2018	1 Business rates	Business rates charges for ASDA stores in Clevedon and 1 Phillips Road, Weston-s-Mare.	Lynsey Wilson	All information sent
1974396	23/07/2018	24/07/2018	1 Non-registered providers of supported living	I am writing to request, via FOI, a list of the non-registered providers of supported living for individuals with Learning Disabilities and/or Autism in your area. I have a list of the registered providers from CQC, but require those who have not registered with the CQC.	Christine Coomber	All information sent
1974896	23/07/2018	24/07/2018	1 Business rates for Beach Lawns and Italian Gardens	Can you please tell me whether North Somerset Council pay business rates for all of the land that they rent to third parties such as Princess Royal Square Italian Gardens and the Beach Lawns?	Lynsey Wilson	All information sent
1976296	24/07/2018	27/07/2018	3 S106 money for Portishead	Please send me all details about the current state of S106 money for Portishead. Please also send me details of the current state of any CIL money for Portishead.	Lynsey Wilson	All information sent
1979596	25/07/2018	27/07/2018	2 Council Contractors	The name of your department / authority  For the years 2015-16, 2016-17 and 2017-18 Please can you tell me: - The full budget of the authority - The amount paid to external contractors or agencies for the provision of council services (IE: services which were once provided by council employees. - The amount spend on services provided in house  For the financial year 2017-18 please also provide a list of the council's external contractors who provide a service for or on behalf of the council (by such a service I mean one which was or may have previously been provided by employees of the council) If this information is not accessible in a way that determine spending on contractors for council services, please provide a full list of the council's contractors.  In this list please include: - The company name of the contractor - A description of the service provided - The value of the contract	Lynsey Wilson	All information sent
1979896	25/07/2018	25/07/2018	0 Business rates	Are Princess Royal Square Italian Gardens and the Beach Lawns subject to business rates?	Lynsey Wilson	All information sent
1980996	26/07/2018	31/07/2018	3 Free school meals presumptions	Can you please send me: -Links to or copies off all specifications published by North Somerset local education authority since 2012 under Section 6A of the Education and Inspections Act 2006.	Christine Coomber	All information sent
1981696	26/07/2018	27/07/2018	1 Non-disclosure agreements	- Please can you tell me how many non-disclosure agreements the council has agreed in each year over the past 10 years? These are also known as settlement agreements with a non-disclosure clause included - Please can you also tell me which department of the council ex-employees or employees who signed the NDAs were working for? - Please can you tell me the financial value of the non-disclosure agreements over the past 10 years? *Please can you tell me the reason why the agreement was made? If it is not possible to provide this information please just send the rest of the requested information	Lynsey Wilson	All information sent
1984796	27/07/2018	30/07/2018	1 Capital receipts	For each of the following financial years: 2014/15, 2015/16, 2016/17, 2017/18, 2018/19 (up to the date on which you received this request) I request the following information: A) The total amount of capital receipts (in £) received by the council following the disposal of any type of asset B) A breakdown of the use of capital receipts within each financial year by the following three categories: i)To help meet the cost of borrowing related to capital expenditure ii)To invest in new capital expenditure iii) To finance the revenue costs of service reform (as introduced in March 2016 - <a href="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/507170/Flexible_use_of_capital_receipts__updated_.pdf">https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/507170/Flexible_use_of_capital_receipts__updated_.pdf</a> ) iv) Other C) A list of service reforms financed through capital receipts since flexible use of capital receipts was introduced in March 2016, including: i) The date the reform began ii) The amount (in £) of capital receipts used iii) The savings target at the time iv) The % of that savings target which has been met to-date D) The amount of capital receipts (in £) used to meet the cost of redundancies made (or in the process of being made) by the council during each financial year E) The number of redundancies made by the local authority in each financial year broken down by the service they relate to	Lynsey Wilson	All information sent
1984797	27/07/2018	30/07/2018	1 Council salaries of over £80,000	*The number of council officers paid £80,000 or above and either their directorate or job title.	Lynsey Wilson	No information sent - Section 21 all held but exempt