

## **Information for Teachers and Helpers for your visit to Weston-super-Mare**

On arrival, please report to the **Visitor Information Centre (VIC)** which is located next to the Bay Café within the Tropicana building on the promenade. If you have booked a group visit you will be directed to your designated area and **toilet passes** will be issued.

If you have not booked a package then you can purchase toilet passes at 10p per child from the VIC. **Please bring sufficient funds with you to pay on the day as we cannot invoice for toilet passes.**

The telephone number for the Seafront and Events Office is: **01934 626 982**

The Visitor Information Centre acts as a **Lost Children's Centre** so if you discover any of the children are missing, this is where an adult should come. If the child is not there, we will alert the appropriate people and a search will be conducted.

**Wristbands** are free and available on request for any child. These have space to write in a contact number of an adult (helpful if a child should be found by someone else).

**Seafront toilets** are located next to the Sand Sculpture Festival and the Victorian Café, located on the promenade

The Visitor Information Centre can also deal with **minor First Aid** cases.

Any **lost property** will be handed in at the Visitor Information Centre; please come here with any queries.

There are **water taps and a shower** located at the rear of the toilet blocks situated next to Sand Sculpture Festival (not drinking water).

Please read the **beach safety** leaflets provided. Any Seafront Assistant will be happy to help with queries.

We hope you enjoy your visit to Weston-super-Mare seafront and look forward to seeing you again.

### **Safety Advice**

If a child is lost, would they know where to go and what to do? Consider providing each child with a wristband which includes details of contact person.

Lost children provision is provided at the VIC. Look for members of the council's Seafront Team wearing blue uniforms. Seafront Rangers regularly patrol the beach in white pick-up trucks or our Car Parking staff can assist.

The beach is cleaned every day but if children come across anything they are not sure about, please inform the Seafront Team.

Weston has the second biggest tidal range in the world. At low tide, DO NOT attempt to walk out to the sea as it is very muddy and therefore very dangerous.

Do not throw sand; it can get in people's eyes.

First aid provision is provided at the VIC.

Bring plenty of bottled water, sun cream and hats for a sunny day as well as rainproof clothing for those not so nice days.

### **Cancellation Policy**

We require a minimum of one working day's notice of cancellation to the Seafront and Events team. Where cancellation is made less than one working day ahead of the scheduled visit, the full charge shall become due and payable.

Email: [seafront.office@n-somerset.gov.uk](mailto:seafront.office@n-somerset.gov.uk)

Tel. 01934 427 249 or 626 982