

Equipment Service for deaf and hard of hearing people

Adult Social Services and Housing



Vision North Somerset

Our equipment service for deaf and hard of hearing people is provided by Vision North Somerset.

Equipment Service

This service offers practical help to people with hearing problems.

Your doctor will have arranged for a hearing test and the audiologist will have issued hearing aids if this is appropriate for you.

However, you may still experience difficulties in your day to day life. Hearing the door bell, an alarm clock or listening to the TV can all be a challenge.

The Equipment Service provides a full assessment of your needs in your own home to help find a solution to some of these problems.

The Equipment Officers demonstrate equipment and help you to select the items appropriate for you. They also carry out any installation required.

The assessment and the installation of any equipment is free of charge. However, you may be asked to pay for, or to contribute towards, the cost of the equipment itself.

Equipment Officers also maintain and repair certain types of equipment once it is installed

The Equipment Service does not offer advice on hearing aids or provide hearing aid batteries.

Types of Equipment

The type of equipment we can provide includes:

- Door Bells
- Alarm Clocks
- Telephones



- Portable and static hearing loops
- TV listening devices
- Alerts

Telephone



TV Loops



Door Bells



If you want to find out more please telephone the Equipment Officer to discuss your needs.

Contact Details

Vision North Somerset
3 Neva Road
Weston super Mare
BS23 1YD

Telephone: 01934 419393
Fax: 01934 613950
Text phone: 01934 613949
Email: hearingloss@visionns.org.uk

Monday to Friday
10am – 1.00pm

This leaflet can be made available in different formats and in other languages upon request

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