

# Telecare and Carelink in the Home



## Telecare

Telecare is the term used to describe a range of unobtrusive devices and wireless sensors that can assist in preventing or recognising events that might put someone at risk.

They can be installed in the home of someone who may not be able to do the daily activities they want to, without the chance of hurting themselves or worrying their carers.

### Carelink



This is a community alarm system that is connected to a control centre through the telephone system. The control centre will alert a nominated responder or the appropriate emergency service if help is required. This is a chargeable service provided by North Somerset Council. For more information contact Carelink Tel: **01934 412 063**.

### Telecare Bed and/or Chair Occupancy Sensor



Provides an early warning by alerting that the user has left their bed or chair and not returned within a pre set time period, indicating a possible fall. The sensor can also be programmed to switch on lights, helping people to find their way easily.

### Telecare Fall Detector



Provides valuable peace of mind by automatically detecting serious falls and raising an alert to the monitoring centre

### Telecare Property Exit Sensor



Specifically monitors for people leaving a building at unusual times of day and night. It can also detect if a main exit door has been left open.

### Telecare Smoke Detector



Will alert client with alarm and also alert call centre.



### **Telecare Temperature Extreme Sensor**



Provides an advanced alert to the call centre of high and low temperature and rapid rise in temperature, also provides advance warning of fire hazard.

### **Telecare Gas Detector**



This is a hard wired device that provides an alert to the call centre when a gas leak is detected from an unlit gas appliance.

### **Telecare Carbon Monoxide Detector**



This provides an alert to the call centre when dangerous CO emissions have been detected.

**Telecare devices are available through North Somerset following assessment by the Telecare Occupational Therapist.**

### **Do you require and assessment of need?**

If so please contact **Care Connect** Tel 01275 888 801. Telephone lines are open 8am to 6pm Monday to Friday.

All referrals for Telecare linked devices are directed to the Telecare Occupational Therapist for specialist assessment

This publication is available in large print, Braille or audio formats on request. Help is also available for people who require council information in languages other than English. Please contact **01275 882181**