

# Equipment Services in North Somerset Adult Social Services and Housing



## Equipment Services

There are a number of organisations in North Somerset that are able to offer advice, information and assessment on a wide range of equipment and provide practical solutions and ideas that can help people

- get around indoors and outdoors
- in the kitchen, bedroom and bathroom
- enjoy hobbies and leisure
- information on support groups and other services available

## Would you like free, impartial advice on what is available?

### Contact:

#### Living

Vassal Centre

Gill Avenue

Fishponds

Bristol BS16 2QQ

Tel: **0117 965 3651**

Fax: **01179 653 652**

Website: [www.thisisliving.org.uk](http://www.thisisliving.org.uk)

## Are you experiencing problems with visual impairment or hearing problems

### Contact:

#### Vision (formerly Woodspring Association for Blind People)

3 Neva Road

Weston super Mare BS23 1YD

Tel: **01934 419 393**

Fax: **01934 613 950**

Email: [info@visionns.org.uk](mailto:info@visionns.org.uk)

## Do you need equipment for a short while?

The British Red Cross have a weekly Medical Equipment service in Weston in addition to the depot at Backwell. It is available on the seafront (in front of the Tropicana) in Weston super Mare on Thursdays 12pm – 3pm.

### Contact:

#### British Red Cross Information and booking line

Tel: **01793 853 723**

Monday – Friday 9.30am – 4pm (excluding Bank Holidays)

Please leave a message if you are put through to the answer phone.



## Do you need equipment to help you contact someone in an emergency?

### Contact:

#### Carelink Service

North Somerset Council

Customer Service Unit

3<sup>rd</sup> Floor Somerset House

Weston super Mare BS23 1TG

Tel: **01934 412 063**

e-mail: [carelink@n-somerset.gov.uk](mailto:carelink@n-somerset.gov.uk)

## Do you need equipment and have recently been discharged from hospital?

The hospital Occupational Therapist will issue any equipment you require for safe discharge home. Please contact the Occupational Therapy department of the Hospital you were in.

## Do you require an assessment of your needs?

- Wheelchair/Walking Aids – contact your doctor
- Nursing and Pressure Care – contact your District Nurse at your Doctor's surgery
- General equipment/adaptations to your home – contact Adults Social Services and Housing.

For further information and advice please contact:

### North Somerset Care Connect

Tel: **01275 888801**

Telephone lines are open 8am to 6pm, Monday to Friday

At other times including weekends and Bank Holidays, in the event of an emergency, Emergency Duty Team can be reached on **01454 615 165**

## Do you need an item to help with personal care such as getting dressed, eating or a helping hand?

For free and impartial advice of what is available contact:

### Living

Vassal Centre

Gill Avenue

Fishponds

Bristol BS16 2QQ

Tel: **0117 965 3651**

Fax: **01179 653 652**

Website: [www.thisisliving.org.uk](http://www.thisisliving.org.uk)

To buy equipment or minor adaptations (rails, ramps etc), contacts include specialist mail order companies and/or local suppliers. This list is a sample of those available and not intended as a recommendation.



### Mail Order:

- Chester Care Tel: **01623 448703**
- Hearing and Mobility Ltd Tel: **0844 888 1338**
- Independent Living Products (British Red Cross) **0844 209 0029** online  
[www.redcross.org.uk/shop](http://www.redcross.org.uk/shop)

### Local Suppliers/fitters

- **Better Mobility**  
11 Station Road,  
Clevedon  
Tel: **01275 342 977**
- **Dalesway Mobility**  
6 Dolphin Square  
Weston super Mare  
Tel: **01934 642 002**
- **Milton and Worle Mobility**  
215 Milton Road  
Weston super Mare  
Tel: **01934 642 071**
- **North Somerset Care and Repair Handyvan scheme (fitting minor adaptations)**  
21 Somerset Square  
Nailsea  
Tel: **01275 858 518**
- **Shopmobility**  
The Sovereign Centre  
Weston super Mare  
Tel: **01934 420 410**
- **Steddy and Gooding**  
29 Whitecross Road  
Weston super Mare  
Tel: **01934 645 700**
- **Wilmott Mobility**  
6 Pages Court  
High Street  
Yatton  
BS48 4EG  
Tel: **01934 838363**  
Website: [www.wilmottmobility.co.uk](http://www.wilmottmobility.co.uk)



A full listing can be found in the Phone Book under Mobility Vehicles and Equipment and/or Disability Equipment.

This publication is available in large print, Braille or audio formats on request. Help is also available for people who require council information in languages other than English. Please contact **01275 882181**.

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