



Now I've got my card, what can I do?

- Bring your card with you every time you visit
- Use any LibrariesWest library to borrow up to 20 items
- Choose from over two million items
- Reserve items from other libraries and collect and return them at any library in the partnership
- Use computers to access the internet, send emails, use our online services or word process documents
- Join our linked membership scheme so family or friends can borrow on your behalf



How can I join?

- It's free and easy to join!
- Visit your local library with a document showing your name and address
- Children aged 0 - 17 don't need ID but under 16s need an adult guarantor



Are there any charges?

- Books are free to borrow for up to three weeks at a time
- Music CDs and DVDs can be hired for a small fee
- Renew your loans by phone, email or online or by visiting your local library
- Register your email address for a reminder before your items are due
- A daily charge is payable if items are returned late
- Additional hire charges apply for CDs and DVDs that are returned late
- Young people aged under 18 years can reserve items for free
- Children aged under 5 years are not charged for damaged books

Our libraries

Backwell Library Access Point	01275 463 726
Banwell	01934 426 160
Campus	01934 427 427
Clevedon	01934 426 020
Congresbury	01934 426 200
For All Healthy Living Centre	01934 426 111
Long Ashton	01934 426 060
Nailsea	01934 426 030
Pill	01934 426 070
Portishead	01934 426 040
Weston	01934 426 010
Winscombe	01934 426 050
Worle	01934 426 090
Yatton	01934 426 100
Mobile library service	01934 426 020

Other options

- 24 hour renewal line**
0845 002 0777
This is an automated service.
www.librarieswest.org.uk
To search the library catalogue, reserve and renew items.
You will need your library membership number and PIN to use the above services.
- Library enquiry centre**
Ask our team of librarians to find the answer to your enquiry (free service)
01934 888 855
Fax: 01823 272 178
email: answers@n-somerset.gov.uk
www.n-somerset.gov.uk/libraries
For information about our library services email: libraries@n-somerset.gov.uk

Council documents can be made available in large print, audio, easy read and other formats. Documents on our website can also be emailed to you as plain text files.

Help is also available for people who require council information in languages other than English.

For more information contact:
01934 426 010 or
libraries@n-somerset.gov.uk



20634 0711



Your libraries

Part of the LibrariesWest partnership

giving you access to over 100 public libraries in Bath and North East Somerset, Bristol, North Somerset, Somerset and South Gloucestershire

Welcome to **YOUR LIBRARIES**

More than books ...



Our libraries contain a large range of books including:

- fiction
- non-fiction
- foreign language
- large print
- science fiction
- crime
- biographies
- westerns
- books for children and young people
- health information



Research local or family history

- Use our online resources to search census, birth, marriage and death records
- Visit the North Somerset Studies Library at Weston Library
- Ask for advice from the archivist
- Ask Weston-super-Mare Family History Society members for help tracing your family history on their visits to Weston Library



They also offer access to:

- talking books
- the latest DVDs
- music CDs
- computers with office software and internet access
- electronic resources
- information on local activities
- council information
- activities such as reading groups and children's story times



What can I do online?

- You can search the catalogue, reserve items and renew your loans at www.librarieswest.org.uk using your library card number and PIN
- Find free quality information 24/7 through our electronic resources at www.n-somerset.gov.uk/onlinelibrary
- Access e-audiobooks from home
- Find out library opening times and our contact details
- Find details of clubs and societies in your area



Looking for answers?

- Contact your library for help with enquiries about council services
- Use our free enquiry service for answers to general or homework questions, business information queries or crossword answers – and more



Disabled access

- All our libraries have hearing loops and text enlarging software
- They also have collections of large print and talking books
- Contact your local library to find out about access arrangements

