

# Structures' maintenance and inspections

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## Service summary:

**It is our duty to inspect and maintain all structures such as bridges, culverts, subways, cattle grids, bridge retaining walls, and other retaining walls in the interests of road safety.**

## We will:

- inspect all structures with a span of more than 0.9m (3ft) every two years and include any defect found in our maintenance programme
- inspect all structural retaining walls with a supporting height of more than 1.5m (5ft) every two years and include any defect found in our maintenance programme
- allocate priorities for maintenance
- carry out a yearly maintenance programme
- strengthen structures where our assessment programme has shown this to be necessary
- make sure privately owned structures are kept in a safe condition for road users
- act promptly on reports of structural damage or any other problems
- monitor the movement of abnormal loads through the area
- use only reputable contractors
- try to reclaim and reuse materials where possible.

## You can help by:

- reporting any structural damage or defect, however caused.

**Contact us:****01934 888 802****[www.n-somerset.gov.uk](http://www.n-somerset.gov.uk)**

Streets and Open Spaces, North Somerset Council, Weston Court,  
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## Frequently asked questions

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1. The wall by my next door neighbour is next to the public footpath and is loose when pushed. Could you tell me who is responsible for maintenance.

The owner is responsible. We will check our records and establish ownership.

2. There is a lot of obscene graffiti in the subway. Can you remove it and if yes, by when?

Yes, it can and will be removed as soon as we can arrange a contractor. Meanwhile, if it is offensive or obscene we will have it over-painted until a full paint scheme can be arranged.

3. The ... subway is flooded. Can it be pumped dry?

Yes, we will arrange for it to be done within the next 48 hours, or 72 hours if over the weekend.

4. My garden wall abuts the highway and is in a poor condition. Who's job is it to repair it and who actually owns it?

The repair is the owner's responsibility and we will check our records and get back to you with this information.

5. Someone has broken the drainage grating in ... subway. When are you going to repair it?

We will get a contractor to assess the damage and carry out a repair. Meanwhile it will be made safe until the repair is completed.