

Diamond Travelcard

Application form for disabled people



Diamond Travelcard

**Application
form for
disabled people**

Checklist

- Section A** (to be completed by all applicants)
- Section B** (to be completed by applicants eligible automatically without further assessment)
- Evidence of higher rate mobility component of Disability Living Allowance
 - Evidence of War Pensioners' Supplement
- Section C** (to be completed by all other applicants and provide relevant medical evidence where required)
- Section D** (application for a companion Diamond Travelcard)
- Section E** (to be completed by all applicants)
- Section F** (additional information)
- Section G** (Declaration – to be completed by all applicants)

Do not forget to include a passport sized photograph, proof of address (see page 5 of Scheme Guidance) and medical evidence required.

When completed this form should be signed and put in an envelope and then returned to the Diamond Travelcard team either by taking it to a local library or housing office, or by taking it by hand to Somerset House in Weston-super-Mare or by post to:

**Diamond Travelcard Office, Somerset House, Oxford Street,
Weston-super-Mare, Somerset BS23 1TG**

If you have any queries or require help filling in the form, please contact the Diamond Travelcard office on: **01934 426 426** or email: **diamond.travelcard@n-somerset.gov.uk**

- Please attach a recent passport sized photograph in this box
- The photo should be head and shoulders only with no headgear

Please print name
on reverse of
photograph in
case it becomes
detached.

Section B

Eligibility Assessment

In certain circumstances you are automatically eligible for a Travelcard.

Do you receive Disabled Living Allowance at the higher rate for mobility?

Yes No

- If yes please provide evidence, no older than twelve months, showing the period it covers.
(e.g. official letter confirming award of the allowance)
- If the award is for less than 12 months you may not qualify

Do you receive a War Pensioners' Mobility Supplement?

Yes No

- If yes please provide evidence, no older than twelve months, showing period awarded. (e.g. official letter confirming award of War Pensioners' Mobility Supplement).
- If the award is for less than 12 months you may not qualify.
- If you answered Yes to any of the questions in **Section B**, please continue to **Section D**.

Section C

Other Eligibility Assessment

If you answered No to all questions in **Section B** you will only qualify if you can answer Yes to one of the following questions and provide the relevant evidence.

1. Severe disability in both arms

Have you lost or do you have a long term inability to use both arms?

Yes No

- Please give details in **Section F** and provide medical evidence to show you meet this criteria (*for example a letter or report from a specialist*).

2. Unable to hear

Are you profoundly or severely deaf?

Yes No

Are you registered with the council?

Yes No

- If not, please provide medical evidence to confirm that you have a hearing loss of 70dbHL or above (*for example a letter or audiological report from an aural specialist*).

3. Unable to speak

Are you unable to speak or is your ability to speak severely and permanently impaired?

Yes No

- Please provide medical evidence to confirm you are unable to make clear or basic oral requests (for example, to ask for a particular destination or fare) or are unable to ask specific questions to clarify instructions (*for example, does this bus go to the town centre?*). Medical evidence should be a letter or report from a specialist.
- People with a stammer or those for whom English is not their first language will not be eligible.

4. Blind or partially sighted

Are you registered as blind or partially sighted with the council?

Yes No

- If yes you automatically qualify

Are you blind or partially sighted but **not registered?**

Yes No

- You should be unable to read the top letter in the eye test chart (*used by doctors and opticians*) with your glasses, if worn, at a distance of six metres or less.
- If not registered then you will need to provide evidence you meet this standard in the form of a letter or report from your Ophthalmologist or General Practitioner.

5. Severely disabled and unable to walk, but not yet in receipt of Higher Rate Mobility Component of Disability Living Allowance

Do you have an existing Blue Badge?

Yes No

D D M M M Y Y Y Y

If **yes**, when does it expire?

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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(e.g. 20 OCT 2008)

Are you severely and permanently or long term disabled and unable to walk?

Yes No

- Your disability should be at a comparable level to that required to claim the Higher Rate Mobility component of Disability Living Allowance. You will only be eligible if you can provide evidence that you walk with excessive labour and at an extremely slow pace or with excessive pain. Difficulty in carrying parcels will not be taken into account. Using a walking aid will not necessarily mean you qualify. If you can walk relatively normally with an artificial leg then you may not be considered eligible.
- You will need to provide evidence that you meet these criteria in the form of a letter or report from a specialist setting out a diagnosis. Alternatively we may require you to be assessed independently by one of the council's Occupational Therapists.

6. Significant Learning Disability

Do you have a significant learning disability?

Yes No

A significant learning disability is a state of arrested development of mind, which includes significant impairment of intelligence and social functioning. Those affected will have reduced ability to understand new or complex information, a difficulty in learning new skills, and may not be able to cope independently. These disabilities must have started before adulthood and have a lasting effect on development.

Are you in a residential care home?

Yes No

If yes which one _____

Do you receive (or have you received) any services from the council's learning disabilities team or children's disabilities team?

Yes No

- If you are not in a residential home or in receipt of social services provisions but you have a significant learning disability you may still be eligible for a bus pass. Please return the completed application form and enclose any relevant medical evidence and we will consider your application. (*for example a letter or report from a specialist*).

7. Unable to drive due to a medical condition

Medical conditions that may prevent you from holding a driving licence include types of epilepsy, restricted visual fields, cardiac, renal or neurological disorders, or a severe mental disorder.

This criteria does not apply to individuals who persistently misuse drugs or alcohol.

Have you surrendered your driving licence or had it revoked or would your application for a driving licence be refused on medical grounds?

Yes No

If you are unable to drive because of a severe mental disorder, are you or have you been a patient with the Avon and Wiltshire Partnership?

Yes No

Do you hold a current provisional or full driving licence?

Yes No

Is this licence currently surrendered or revoked?

Yes No

If yes, when can you reapply?

D D M M M Y Y Y Y

- Please provide a letter from the DVLA confirming your licence has been surrendered/revoked or evidence of your current medical condition, including the medication taken, that prevents you from obtaining a driving licence (for example a letter or report from a specialist).

Section D

Application for Companion Travelcard

The Diamond Travelcard Partnership recognises that for various reasons, some people are unable to use buses without a companion to help them. Although not part of the National England scheme, the partner councils including North Somerset Council provide an additional benefit to those people by allowing their companion to travel free of charge with them in the Diamond Travelcard partnership area.

This benefit is provided at the discretion of the council and North Somerset Council reserves the right to change or withdraw this benefit at any time.

Children under the age of 11 cannot apply for a companion card.

Companion Pass application

I would like to apply for a Companion Pass as I need the assistance of a companion at all times when travelling on buses

This section must be completed by your GP or consultant.

I confirm that the applicant has a disability and is unable to travel on public transport without the aid of a companion for the duration of the journey.

Name and address of GP/Consultant:

Practice stamp

Contact phone no. _____

Signature _____

Section E

Medical/professional contacts

This information is necessary to ensure any required checks are made quickly and with the correct GP/consultant.

In the last 12 months, have you seen anyone, apart from your GP, in connection with your illness or disability?

Yes No

Their name:

Title: Mr Mrs Miss Ms

Dr Other

Their profession or specialism:

Telephone number if available:

When did you last see them?

Where did you see them? *(Please give full address)*

Please provide details of your GP

Name:

Address:

Postcode:

Telephone:

Section F

Any additional information

Please use this space to provide us with anything else you think we should know about your claim that is not covered elsewhere.

Section G

Declaration and Data protection

- I wish to apply for a concessionary Diamond Travelcard and will abide by the conditions of the scheme as detailed in the current Diamond Travelcard booklet
- I am a permanent resident in North Somerset and the address on page 3 is my sole and principal residence
- I agree to North Somerset Council contacting an accredited health professional if necessary for the purpose of obtaining information to support my application

I declare that, to the best of my knowledge, all the information I have provided is correct

Signature: _____

Date:

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D D M M M Y Y Y Y

Data Protection Act 1998

This information will be used by North Somerset Council, the Department for Transport, bus operators, and appointed contractors to administer the Diamond Travelcard service and may be used to monitor bus usage. It may also be used internally for research into travel services. Your name and other identification details may also be used in the council's contact centre for the purposes of improving your access to any of the council's services. The Diamond Travelcard itself will only hold your name, pass number and expiry date.

The council is under a duty to protect the public funds it administers and may use information you have provided in order to prevent and detect fraud. We may, therefore, also share this information with other bodies responsible for auditing or administering public funds for this purpose, including the Audit Commission, and the council's auditors. Please contact the council's Corporate Information Management Team for any queries about data protection.

For office use only:

- Photo
- Proof of residence

Proof of disability

- HRMA of DLA
- War Pensioners' Supplement
- Medical evidence
- Other _____
- Referred to OT
- Renewal
 - permanent
 - time-limited _____
- Companion evidence

Initials

Account number

Date of issue

/ /