

Abandoned vehicles

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Service summary:

We can prosecute anyone who abandons a vehicle in the district and arrange for the collection, destruction or sale of the vehicle.

We will:

- investigate promptly all reports of abandoned vehicles, beginning with a site inspection within two working days of receiving the report
- remove 75% of appropriate vehicles within three working days when deemed to be abandoned and authorised to be removed
- liaise with the police to remove vehicles more quickly where they present a danger or are obstructing the highway
- ensure that the vehicle is recycled as much as possible before disposal
- send details of abandoned vehicles to the police for them to check for any connection with criminal activity

You can help by:

Reporting any apparently abandoned vehicle telling us where it is, the registration number, and how we can get in touch with you.

The service does not include:

Involvement in neighbourhood disputes over vehicles that are lawfully taxed and parked.

Contact us:

Streets and Open Spaces **01934 888 802**
www.n-somerset.gov.uk/waste

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Frequently asked questions with answers for the **Abandoned vehicles** (removal service)

1. I'd like to remain anonymous and report an abandoned vehicle.

We do not act on anonymous reports. If you'd like us to help you, you have to tell us who you are.

2. I reported an abandoned vehicle but it hasn't been moved yet.

We can update you on progress with a vehicle you've reported.

3. Who does this abandoned vehicle belong to?

Sorry, but we can't give out this information as it is held under the Data Protection Act.

4. Can you help with careless parking and parking offences?

No, we can help only where vehicles appear to be abandoned.

Things we need to know for the

Abandoned vehicles (removal service)

- i. Name
- ii. Address
- iii. Abandoned vehicle details
 - location
 - vehicle registration
 - make
 - model
 - colour
 - condition
 - is it locked?
 - is it taxed?
 - is it burned out?
- iv. Do you know how the vehicle got there?