

Want to give your children the best start in life?

Sure Start Children's Centres are a 'one-stop shop' for children under five and their families, where skilled staff are on hand to give help and advice.

You can go there for:

- ❖ health advice
- ❖ parenting and family support
- ❖ play sessions and information about childcare
- ❖ help to get a job or training
- ❖ a place to meet other parents

Thousands of mums, dads and children across the country are already enjoying the benefits.

For further information and advice about services for children and families contact the Family Information Service.

Telephone: 01934 426300 email: fis@n-somerset.gov.uk

Information about you

We need to collect information about you to make sure we are providing the right services for you, your family and your community.

We are required to collect information to tell the Local Authority and the Department for Education (DfE) how Children's Centres are working to meet the needs of parents/carers and children under 5. In order to do this we have to make sure that we reach a wide range of the community and have made a difference to the wellbeing of both children and their parents/carers. The questions asked on the form are to record enough information for us to be able to do this.

It is good to have the details of both parents/carers, whether you live together or not, as both make a difference to children and we may from time to time offer services for parents who don't live in the family home.

You don't have to complete the form to receive services, but it is very helpful if you do so.

We will keep the information you have provided electronically. It will enable us to keep you informed of future events and services as we introduce them.

We may check and share some of the information with other services within the council if the law allows this.

We may work together with health organisations and other children's agencies to arrange the right services to meet your needs and we may need to share some of your information to do this. We will endeavour to share the minimum amount of personal data necessary for services to be provided.

Information may also be used anonymously (without personal details) to help us develop services, events and activities. Anonymous statistical data may be shared with other Council services and other Children's Centres agencies.

We are legally obliged to share information with other agencies if there are safety concerns about you or your child/children.

Can I see my information?

Yes, ask your Worker.

Under the Data Protection Act 1998 you have the right to access information we hold on you or your children. Requests can be made in writing to the Data Protection Officer, North Somerset Council, Town Hall, Walliscote Grove Road, Weston-super-Mare, BS23 1UJ Email: peter.rooney@n-somerset.gov.uk