

Toilets

**Service summary:**

We have a network of over 25 toilets within the district and maintain them in a safe and clean condition.

We will:

- open every toilet each day between 8.00am and 8.00pm – some toilets are open 24 hours, these are marked on the list overleaf.
- All toilets are closed on 25 December.
- close some toilets for the winter months (marked overleaf), and continue to open the rest at the times above
- clean each toilet on each day that it is open
- provide attendants during busy seasons at toilets where there are a large number of daily users
- make our disabled facilities accessible with a RADAR key as part of the national scheme
- make our public toilets more efficient in their use of water and electricity
- use fixtures and fittings that are durable
- undertake a programme of works to bring our toilets up to the requirements of the Disability Discrimination Act.

You can help by:

- letting us know if you see any maintenance or cleanliness problems in our public toilets
- reporting to the council or the police any vandalism or anti-social behaviour you see.

Additional Information

- The public toilets maintained by the council are listed overleaf.
- The council consistently wins prizes in the National 'Loo of the Year Award' for its high standards of maintenance.


Revised December 2010

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Public toilets

Contact us:

Streets and Open Space **01934 888 802**
www.n-somerset.gov.uk/waste

Public Toilets * Open 24hrs ** Closed in winter months
 With disabled facilities

Town

Location



Weston-super-Mare

Sanitorium 
Clarence Park West *
Atlantic ** 
Oxford Street 
Richmond Street ** 
Winter Gardens
Rozel 
Grove Park (open 8am to 6pm only) 
Ashcombe Park
Locking Road (Car Park) 
The Maltings Worle 
Sand Point
Sand Bay – Bus Terminus 
Boulevard – Library *


Clevedon

Six Ways – Hallam Road
The Chalet – Elton Road 
Station Road 
Alexandra Road *

Portishead

Esplanade – Lake Road 
Wyndham Way Car Park 

Other areas

Winscombe – Woodborough Rd * 
Wrington – Broad Street *
Blagdon – Bath Road*
Congresbury – Ship and Castle *
Yatton – High Street *
Bleadon – Coronation Road *
Burrington Combe – The Combe *

Frequently asked questions with answers for

Public convenience service

1. I am disabled. Can I get a "RADAR" key to access the disabled facilities?

Yes. You can buy one at the normal national rate from our Weston-super-Mare Tourist Information Centre on the green by the pier – **01934 888 800**.

2. Why is a council toilet closed?

We close some public toilets in the winter months because they are little used out of season. Sometimes we have to close them because of vandalism, or for emergency repairs and improvements. We never close a toilet unless we have to.

3. Can you repair this toilet?

Tell us about any problems which happen between daily cleaning periods. Let us know what's wrong and we will tackle the problem right away.

4. When do you clean toilets?

We clean all toilets at least once, every day that they are open.

Some have attendants who will help with problems. Let us know about any problem at any of our public toilets and we'll respond promptly – usually on the same day.

5. Can the council do anything about antisocial behaviour or misuse of its toilets?

We work closely with the police in tackling antisocial behaviour. The council chooses strong fixtures and fittings to resist vandalism and keep closure times to a minimum. If you witness any antisocial behaviour or abuse of toilets please contact the police in the first instance.

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Public toilets

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Things we need to know for the

Public convenience service

- i. What is the problem?
- ii. Which block is affected? Men's, Women's, Unisex or Disabled?
- iii. Did you see any electrical defect?
- iv. Is there any flooding?
- v. Is the problem to do with antisocial behaviour? If so, please call the police right away. If you can't do this, give us the details and we'll pass them on.