

Adult Social Services and Housing Information for people living with HIV and their carers



Introduction

This factsheet includes information on local specialist HIV related services which you might find useful.

If you are someone living with HIV in North Somerset, or living with or caring for someone living with HIV, the Adult Social Services and Housing Department may be able to help by providing a range of services.

The first step is to make a referral by contacting Care Connect Tel: **01275 888 801** and ask for an assessment of your needs.

Once the referral has been made to the Adult Care Service, a trained member of staff will visit you and undertake an assessment of your needs, to find out what needs you have and to discuss with you what services would best meet these needs. You will be included in all decisions relating to your care.

Services are prioritised under the national Fair Access to Care Services (FACS) criteria. If you are eligible for services under FACS, these will be arranged and regularly reviewed with you.

For more information on the assessment process or the FACS criteria, please see our factsheet Fair Access to Care which is available from Care Connect Tel: **01275 888 801** or you can download from our website: www.n-somerset.gov.uk/socialcareleaflets .

Specialist Services

WISH (Weston Integrated Sexual Health)

Weston General Hospital
Grange Road
Uphill
Weston-super-Mare
BS23 4TQ

Provides confidential sexual health and contraception services. Sexual health testing, HIV testing, contraception, pregnancy testing, emergency contraception, condoms and much more. Now offering a new texting service for results.

Advice or appointment Tel: 01934 881 234

Website: www.waht.nhs.uk/department/sexual_health

Opening times

Monday 10.00am – 7.00pm
Tuesday 10.00am – 8.30pm
Wednesday 9.00am – 8.30pm
Thursday 8.45am – noon
Friday 8.45am – 12.30pm



The Milne Centre for Sexual Health

Bristol Royal Infirmary
Lower Maudlin Street
Bristol BS2 8HW

Enquiries Tel: **0117 928 3010**
Appointments Tel: **0117 928 2580**
Advice Tel: **0117 928 3011**

Confidential HIV testing and counselling for people requesting an HIV test (testing available by appointment). Confidential screening and treatment for other sexually transmitted infections and sexually related conditions.

Southmead Hospital

Westbuy-on-Trym
Bristol BS10 5NB

K Ward (in-patient) Tel: **0117 959 5396/5398**
Brecon Centre (out-patient) Tel: **0117 323 5355 or 0117 959 6037**

Provides out-patient and in-patient treatment and care services to adults living with HIV (but does not take referrals for routine HIV testing).

Bristol Royal Hospital for Children

Upper Maudlin Street
Bristol BS2 8BJ
Tel: **0117 342 0246**

Provides advice, testing and counselling (in-patient and out-patient) for children and their parents living with or affected by HIV in North Somerset.

Provides free, confidential advice, information and treatment. Patients do not have to be referred by their GP but an appointment is required.

Voluntary Organisations

Terrence Higgins Trust

Aled Richards Centre
8-10 West Street
Old Market
Bristol BS2 0BH

Tel: **0117 955 1000**
Email: info.west@tht.org.uk
Website: www.tht.org.uk

Provides a range of services including: volunteer support services, a drop-in centre, counselling, treatment support, information and advice, complementary therapies, support groups, health, promotions, advocacy, and welfare rights advice. HIV testing is also available.



The Brigstowe Project

176 Easton Road
Bristol BS5 0ES

Tel: **0117 941 5188**

Email: info@brigstowe.org

Fax: **0117 941 5189**

Website: www.brigstowe.org

A charitable company which provides information and advice on housing, welfare rights, health and community care to people living with or affected by HIV.

The Harbour

30 Frogmore Street
Bristol BS1 5NA

Tel: **0117 925 9348**

Email: info@the-harbour.co.uk

Website: www.the-harbour.co.uk

Provides a free specialist counselling and psychotherapy service for people living with or affected by HIV (and other physical life-threatening conditions)

Grandma's

PO Box 2237
Bristol BS99 7FD

Tel: **0117 924 9070**

Email: Bristol@grandmas.org.uk

Provides practical and emotional support to the growing number of children and families affected by HIV.

This publication is available in large print, Braille or audio formats on request.
Help is also available for people who require council information in languages other than English. Please contact **01275 882181**

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